

Site Readiness REQUIREMENTS



GE APPLIANCES
a Haier company

Haier U.S. Appliance Solutions, Inc. dba GE Appliances (“Company”) is committed to providing product “on-time and in-full.” Site readiness is a key component of delivering on this commitment. Deliveries and services will be provided by independent third-party providers (“3PL”).

General

- ☐ Safety is top priority! Company and 3PL may, in its sole discretion, reschedule, cancel, or refuse to deliver and/or perform any services, without penalty, if site requirements are not met or are deemed unsafe.
- ☐ Always refer to product specifications (www.GEAppliances.com) to verify all requirements with design/construction professionals such as an architect, carpenter, electrician, mechanical engineer, and plumber prior to issuing a purchase order.
- ☐ Customer agrees to work with Company and 3PL to determine a reasonable schedule.
- ☐ Only one (1) delivery stop per order, per building location, per day. The address must match the order/PO. Deliveries to multiple buildings must be placed on multiple orders/POs.
- ☐ An authorized Customer representative over 18 years old must be available to inspect and sign delivery/service receipt at the time of delivery.
- ☐ Site must be ready for the product to be installed, and all services performed at the time of delivery.
- ☐ Site must be compliant with all applicable laws.
- ☐ Site must be accessible to a semi (53’ trailer with sleeper cab) and include a dedicated, safe/secure unloading and staging area appropriate for the delivery volume.
- ☐ Any required accommodations or concessions must be identified at the time of order. Box truck delivery, additional resources, on and offloading product onto another vehicle/equipment, etc. are subject to additional charges and may impact notice requirements and the schedule.
- ☐ Driveways, sidewalks, walkways, and entrances must be complete, accessible, and free of obstructions.
- ☐ Stairs, landings, balconies, ramps, and stairwells must be secured by railings, have adequate lighting, and be free of hazards, obstructions, materials, and debris.
- ☐ Elevator/equipment must be provided at no charge, which will include any additional resources necessary to operate said equipment. Manually transporting product up/down two levels is included in the delivery charge. An additional charge will be assessed for each product if it is manually transported up/down to the third level. Product will not be manually transported up/down more than a total of three (3) levels unless approval is obtained from Company and 3PL. Any additional costs or damage to product that may result therefrom will be paid by the Customer. See example: <https://www.geappliances.com/StairCharge>.

Installation and Utilities

- ☐ Utilities (Electricity, Gas and Water) must be available and working for product to be tested at the time of installation. Neither Company nor 3PL will install gas appliances without gas unless required to do so by local regulation. If water and electricity are not available and if agreed to by the Company and 3PL, Company and 3PL will connect the product to the corresponding utility line. Customer will pay an additional trip fee for 3PL to return to test the product, or Customer will defend, indemnify and hold harmless Company and 3PL from any damage related claims resulting from the inability to test product.
- ☐ Copper may not be connected to aluminum wiring or “copper-clad” wiring without the Customer providing necessary electrical information. Please see your ASM for additional documentation.

General Living Unit Requirements

- ☐ Living unit must be clean with dust and debris removed, free of hazards, obstructions, and material.
- ☐ All drywall and painting must be completed.
- ☐ All walls, cabinets, countertops, flooring, base, and trim must be completed with all electrical, plumbing and venting available for proper installation.
- ☐ All required blocking and venting must be installed per product specifications (Company's services do not include connecting to HVAC).
- ☐ Electrical runs must be complete with outlets, junction boxes, and covers installed.
- ☐ Water and gas hook-ups must be complete with shutoff valves and trim pieces installed.
- ☐ Laundry drains must be complete with plugs removed and trap filled with water.

The following will also apply:

- ☐ Delivery/service dates modified on the requested/scheduled delivery date will be subject to cancellation fees, freight/delivery charges, service charges, and/or additional delivery and service charges.
- ☐ Canceled orders and returns are subject to a 25% restocking fee per unit, minimum charges apply. Customer is responsible for freight on all returns and reordering canceled orders.
- ☐ Additional charges may be assessed for on-site delays and site/project specific concessions.
- ☐ Customer will be responsible for completing services not completed on the requested/scheduled delivery date at no cost to Company.
- ☐ Deliveries and services will be subject to Company's approval, availability, and additional charges.
- ☐ Customer agrees to issue a change order before Company or the 3PL return to complete any delivery or service that was not completed on the requested/scheduled delivery date, subject to the availability of products and services at the Company's current rates.
- ☐ If the Site is not ready per the requirements herein, Company shall not be responsible for any resulting delay, damage, or expense charges.