HOTPOINT

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Owner's Manual and Installation Instructions

Air Conditioners

www.geappliances.com 39-7388-1 12-99 JR

HSV05 HSV07 HSV10 HSV12 HSV14 HSV18 HSV24

GE & You, A Service Partnership.



IMPORTANT!

Fill out the Consumer Product Registration Card.

Two easy ways to register your appliance!

- Through the internet at www.geappliances.com
- Complete and mail the enclosed Product Registration Card



FOR YOUR RECORDS

Write the model and serial numbers here:

#

#

You can find them on a label on the side of the air conditioner.

Staple sales slip or cancelled check here.

Proof of the original purchase date is needed to obtain service under the warranty.



READ THIS MANUAL

Inside you will find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner.



IF YOU NEED SERVICE

You'll find many answers to common problems in the *Before You Call For Service* section. If you review our chart of *Troubleshooting Tips* first, you may not need to call for service at all.

If you do need service, you can relax knowing help is only a phone call away. A list of toll-free customer service numbers is included in the back section. Or, you can always call the GE Answer Center $^{\circ}$ at 800.626.2000, 24 hours a day, 7 days a week.

IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

A WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire, electric shock or personal injury.



SAFETY PRECAUTIONS

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- This air conditioner must be properly installed in accordance with the Installation Instructions before it is used.
- Never unplug your air conditioner by pulling on the power cord. Always grip plug firmly and pull straight out from the receptacle.
- Repair or replace immediately all electric service cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.

- Turn the mode control to **OFF** and unplug your air conditioner before making any repairs or cleaning.
 - **NOTE:** We strongly recommend that any servicing be performed by a qualified individual.
- For your safety...do not store or use combustible materials, gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.



HOW TO CONNECT ELECTRICITY

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The air conditioner should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

See the Installation Instructions, *Electrical Requirements* section for specific electrical connection requirements.

IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

A WARNING!



USE OF EXTENSION CORDS - 115-Volt models only

Because of potential safety hazards under certain conditions, we strongly recommend against the use of an extension cord.

However, if you must use an extension cord, it is absolutely necessary that it be a UL-listed, 14 gauge, 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 125 volts.

A CAUTION:

DO NOT use an extension cord with any of the 230/208 volt models.



USE OF ADAPTER PLUGS -115-Volt models only

Because of potential safety hazards under certain conditions, we strongly recommend against the use of an adapter plug.

However, if you must use an adapter, where local codes permit, a **temporary connection** may be made to a properly grounded 2-prong wall outlet by use of a UL-listed adapter available at most local hardware stores.

The larger slot in the adapter must be aligned with the larger slot in the wall outlet to provide proper polarity in the connection of the power cord.

When disconnecting the power cord from the adapter, always hold the adapter in place with one hand while pulling the power cord plug with the other hand. If this is not done, the adapter ground terminal is very likely to break with repeated use.

If the adapter ground terminal breaks, **DO NOT USE** the air conditioner until a proper ground has been established.

Attaching the adapter ground terminal to a wall outlet cover screw does not ground the appliance unless the cover screw is metal, and not insulated, and the wall outlet is grounded through the house wiring. You should have the circuit checked by a qualified electrician to make sure the outlet is properly grounded.

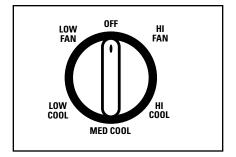


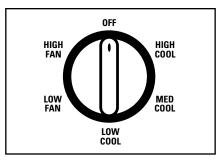
Read and follow this Safety Information carefully.

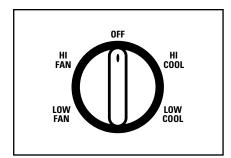
SAVE THESE INSTRUCTIONS

About the controls on the air conditioner.

Features and appearance will vary.



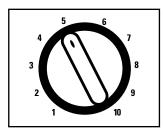


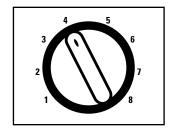


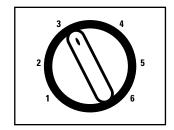
7

MODE CONTROLS

Your model will have one of the above type controls.









TEMP CONTROLS

Your model will have one of the above type controls.



Controls



Mode Controls

HIGH COOL, MED COOL and **LOW COOL** provide cooling with different fan speeds.

LOW FAN or **HIGH FAN** provides air circulation and filtering without cooling.

NOTE: If you move the switch from a cool setting to **OFF** or to a fan setting, wait at least 3 minutes before switching back to a cool setting.

Cooling Descriptions

For Normal Cooling—Select **HIGH COOL** or **MED COOL** with the temp control at midpoint.

For Maximum Cooling—Select **HIGH COOL** with the temp control at the highest number available on your knob.

For Quieter & Nighttime Cooling—Select **LOW COOL** with the temp control at midpoint.



Temp Controls

The temp control is used to maintain the room temperature. The compressor will cycle on and off to keep the room at the same level of comfort. When you turn the knob to a higher number the indoor air will become cooler. Turn the knob to a lower number and the indoor air will become warmer.

About the controls on the air conditioner.

Additional controls and important information.

Energy Saver (on some models)

The energy saver switch controls the fan.

ON—The fan and compressor cycle on and off together. This results in wider variations of room temperature and humidity. Normally used when the room is unoccupied.

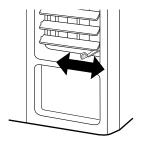
OFF—The fan runs all the time, while the compressor cycles on and off.

This switch must be set at **OFF** in order to use the fan settings (on the mode control).

Vent Control

The vent control is located above the control knobs.

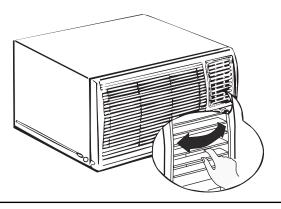
When set at **CLOSE**, only the air inside the room will be circulated and conditioned. When set at **OPEN**, some inside air is exhausted outside.



To open the vent, push the lever to the right. To close it, push it to the left.

Air Direction - Side-to-Side

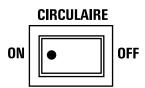
On some models, the side-to-side air direction is adjusted by grasping and moving the inner vertical louvers to the desired position.



CIRCULAIRE (on some models)

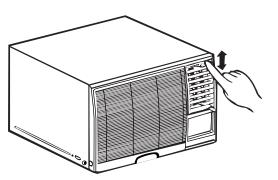
For fixed side-to-side air direction, set the Circulaire switch to **ON** until the desired air direction is obtained, then move it to **OFF**.

For continuous side-to-side air circulation, set the Circulaire switch to **ON** and leave it there.



Air Direction - Up and Down

Fingertip pressure on the horizontal louvers adjusts the air direction up or down.



Care and cleaning of the air conditioner.

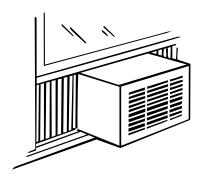
Grille and Case

Turn the air conditioner off and remove the plug from the wall outlet before cleaning.

To clean, use water and a mild detergent. Do not use bleach or abrasives.

Outdoor Coils

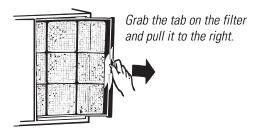
The coils on the outdoor side of the air conditioner should be checked regularly. If they are clogged with dirt or soot they may be professionally steam cleaned, a service available through your GE service outlet.



Air Filter

The air filter behind the front grille should be checked and cleaned at least every 30 days or more often if necessary.

To remove (on some models):

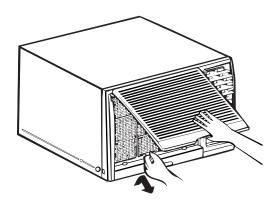


Clean the filter with warm, soapy water. Rinse and let the filter dry before replacing it.

CAUTION: DO NOT operate the air conditioner without a filter because dirt and lint will clog it and reduce performance.

To remove (on some models):

- Open the inlet grille upward by pulling out the bottom of the inlet grille.
 - Using the tab, pull up slightly on the filter to release it and pull it down.



Preparing to install the air conditioner—All models.

Read these instructions completely and carefully.



Before You Begin

NOTE TO INSTALLER: Leave these instructions with the air conditioner after installation is completed.

NOTE TO CONSUMER: Keep this Owner's Manual and Installation Instructions for future use.

IMPORTANT NOTES:

For personal safety, this air conditioner must be properly grounded.

It is important to have the wall outlet and circuit checked by a qualified electrician if there is any doubt as to whether a proper ground exists.

Follow National Electric Codes (NEC) and/or local codes and ordinances.



CAUTION:

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord.

Do not change the plug on the power cord of this air conditioner.

Aluminum house wiring may present special problems—consult a qualified electrician.



Electrical Requirements



Some models require 115/120-volt a.c., 60 Hz grounded outlet protected with a 15-amp time delay fuse or circuit breaker.

The 3-prong grounding plug minimizes the possibility of electric shock hazard. If the wall outlet you plan to use is only a 2-prong outlet, it is your responsibility to have it replaced with a properly grounded 3-prong wall outlet.

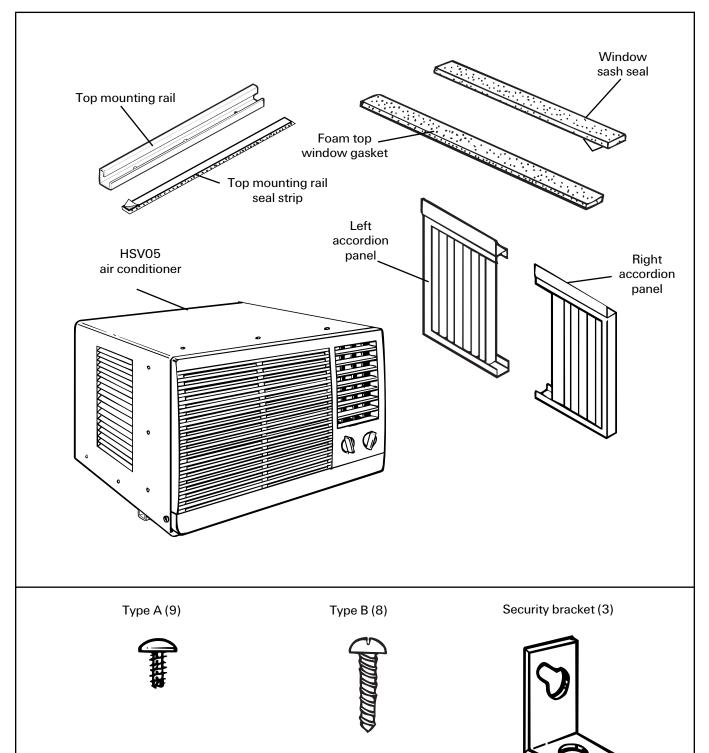




Some models require 230/208-volt a.c., protected with a time delay fuse or circuit breaker. These models should be installed on their own single branch circuit for best performance and to prevent overloading house or apartment wiring circuits, which could cause a possible fire hazard from overheating wires.

Window Installation Instructions for 5000 BTU Units (model HSV05)

Parts Included





Tools You Will Need

- Phillips-head screwdriver
- Adjustable wrench
- Ruler or tape measure

- Scissors or knife
- Pencil
- Level

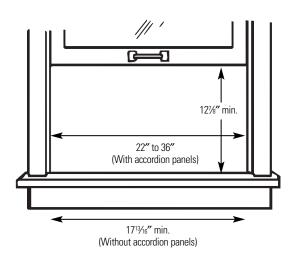
Window Installation Instructions for 5000 BTU Units (model HSV05)

Read completely, then follow step-by-step.



Window Requirements

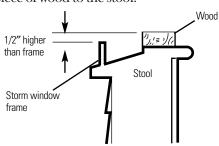
- These instructions are for a standard doublehung window. You will need to modify them for other types of windows.
- The air conditioner can be installed without the accordion panels if needed to fit in a narrow window. See the window opening dimensions
- All supporting parts must be secured to firm wood, masonry or metal.
- The electrical outlet must be within reach of the power cord.





Storm Window Requirements

A storm window frame will not allow the air conditioner to tilt towards the outside and will keep it from draining properly. To adjust for this, attach a piece of wood to the stool.



WOOD PIECES—

WIDTH: 2"

LENGTH: Long enough to fit inside the window frame.

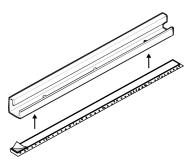
THICKNESS: To determine the thickness, place a piece of wood on the stool to make it 1/2" higher than the top of the storm window frame.

Attach securely with nails or screws provided by the installer.

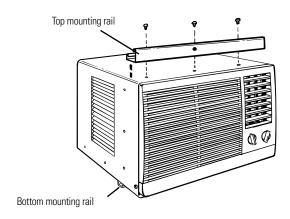
3

Prepare the Air Conditioner

Remove the backing from the top mounting rail seal strip and attach it to the bottom of the top mounting rail.

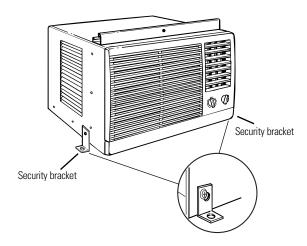


B Install the top mounting rail with 3 type A screws from the outside of the case.

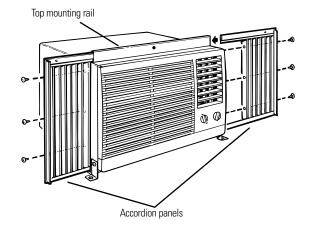


Loosen the lower screw on each side of the case and hook a security bracket on each side.

Tighten the screws to secure the brackets in place.



Insert the frames of the accordion panels into the top and bottom mounting rails. Attach the accordion panels to the side of the case using 6 type A screws.

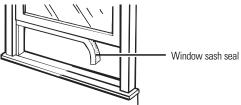


Window Installation Instructions for 5000 BTU Units (model HSV05)



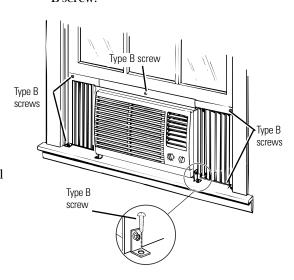
Install the Air Conditioner in the Window

Cut the window sash seal to the window width and stick the adhesive side to the bottom of the sash.



Place the air conditioner on the stool with the bottom mounting rail against its back edge. Center it and close the window securely behind the top mounting rail. It should be level or slightly tilted to the outside. Use a level; about a 1/2 bubble will be the correct case slant to the outside.

Extend the left and right accordion panels to the vertical window sashes and attach with 4 type B screws. Attach the top mounting rail to the sash with a type B screw.

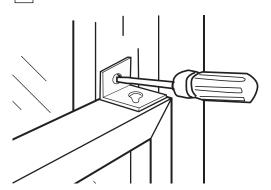


Attach the brackets to the stool on both sides using two type B screws.

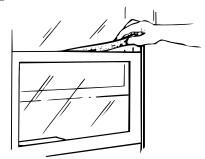


Install the Security Bracket and the Foam Top Window Gasket

Attach a security bracket with a type B screw.



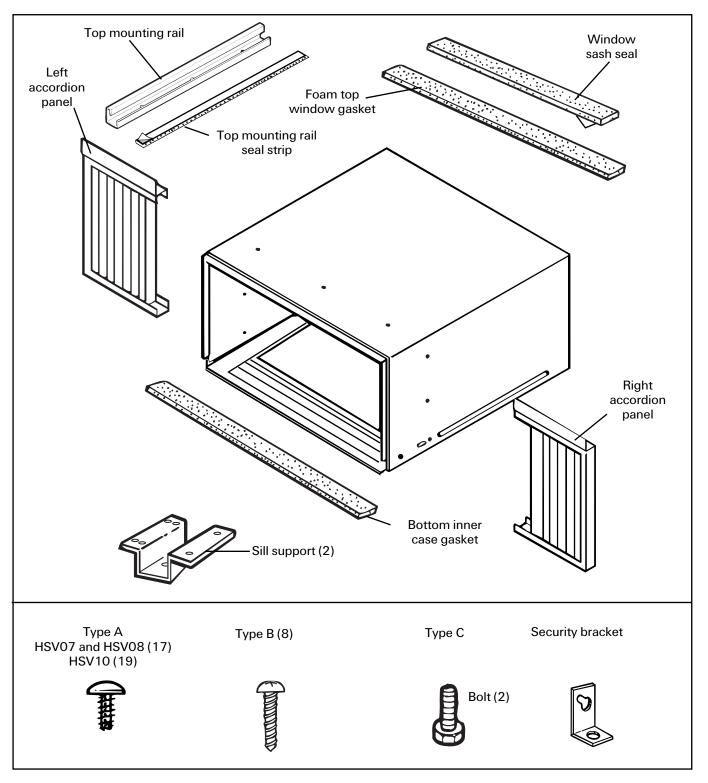
- Cut the foam top window gasket to the window width.
- Stuff the foam between the glass and the C window to prevent air and insects from getting into the room.



The installation is now complete.

Window Installation Instructions for 7000, 8000, and 10,000 BTU Units (models HSV07, HSV08, and HSV10)

Read the section Preparing to Install the Air Conditioner **before beginning**.





Tools You Will Need

- Phillips-head screwdriver
- Adjustable wrench
- Ruler or tape measure

- Scissors or knife
- Pencil
- Level

Window Installation Instructions for 7000, 8000, and 10,000 BTU Units (models HSV07, HSV08, and HSV10)

Read completely, then follow step-by-step.

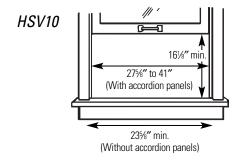


Window Requirements

- These instructions are for a standard doublehung window. You will need to modify them for other types of windows.
- The air conditioner can be installed without the accordion panels if needed to fit in a narrow window. See the window opening dimensions below.
- HSV07
 and
 HSV08

 25½" to 37"
 (With accordion panels)

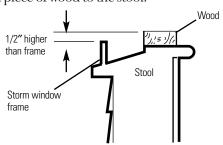
- All supporting parts must be secured to firm wood, masonry or metal.
- The electrical outlet must be within reach of the power cord.





Storm Window Requirements

A storm window frame will not allow the air conditioner to tilt towards the outside and will keep it from draining properly. To adjust for this, attach a piece of wood to the stool.



WOOD PIECES—

WIDTH: 2"

LENGTH: Long enough to fit inside the window frame.

THICKNESS: To determine the thickness, place a piece of wood on the stool to make it 1/2" higher than the top of the storm window frame.

Attach securely with nails or screws provided by the installer.



Remove the Front Grille, if attached

To remove the grille:

Remove shipping tape if present.

Lift the inlet grille (see the Care and Cleaning section) and remove the screw behind it (if present) that holds the grille in place.



Push the grille to the left and raise it up.

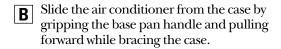


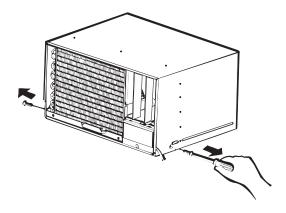
NOTE: Do not pull the bottom edge toward you more than 3 inches or you may damage the tabs of the grille.

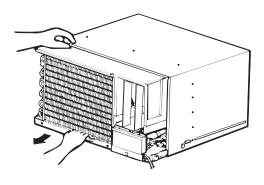


Remove the Air Conditioner From the Case

Remove the 2 screws on each side of the case. Keep these for later use.





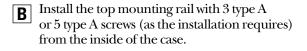


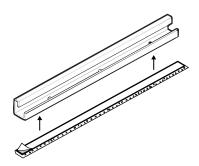
Remove packing cardboard and tape if present.

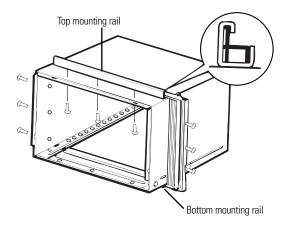


Prepare the Case

Remove the backing from the top mounting rail seal strip and attach it to the bottom of the top mounting rail.







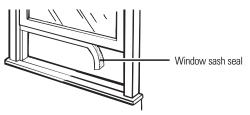
Insert the frames for the accordion panels into the top and bottom mounting rails. Attach the accordion panels to the side of the case using 6 type A screws.

Window Installation Instructions for 7000, 8000, and 10,000 BTU Units (models HSV07, HSV08, and HSV10)



Install the Case in the Window

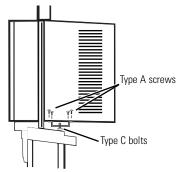
A Cut the window sash seal to the window width and stick the adhesive side to the bottom of the sash.



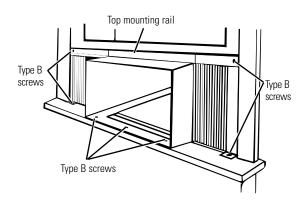
Thread two type C bolts into the support brackets.

Slide the case into the window and lower the window behind the top mounting rail.

Position the brackets on the case bottom so they will be near the outermost point on the window sill. Attach the support brackets to each side of the case bottom using 4 type A screws on each side. The case should be slightly tilted to the outside. Use a level; about a 1/2 bubble will be the correct case slant to the outside.



Locate the 3 screw holes along the bottom front edge of the case. Center the case, side to side, in the window and mount it to the window sill using 3 type B screws.

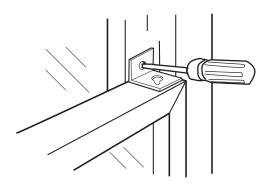


Extend the left and right accordion panels to the vertical window sashes and attach with 4 type B screws.



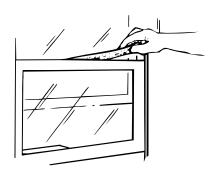
Install the Security Bracket and the Foam Top Window Gasket

Attach the security bracket with a type B screw.



Cut the foam top window gasket to the window width.

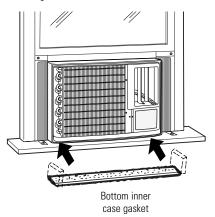
Stuff the foam between the glass and the window to prevent air and insects from getting into the room.



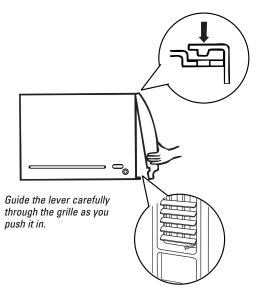
8

Install the Air Conditioner in the Case

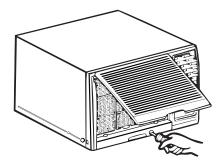
- Slide the air conditioner into the case.
 Reinstall the 2 screws removed earlier on each side of the case.
- Place the bottom inner case gasket between the bottom of the air conditioner and the inside bottom of the case. Fold up the ends on both sides and push them in.



Attach the front grille to the case by inserting the tabs on the grille into the slots on the front of the case. Push the grille in until it snaps into place.



Secure the front grille to the case by replacing the screw removed in Step 3.

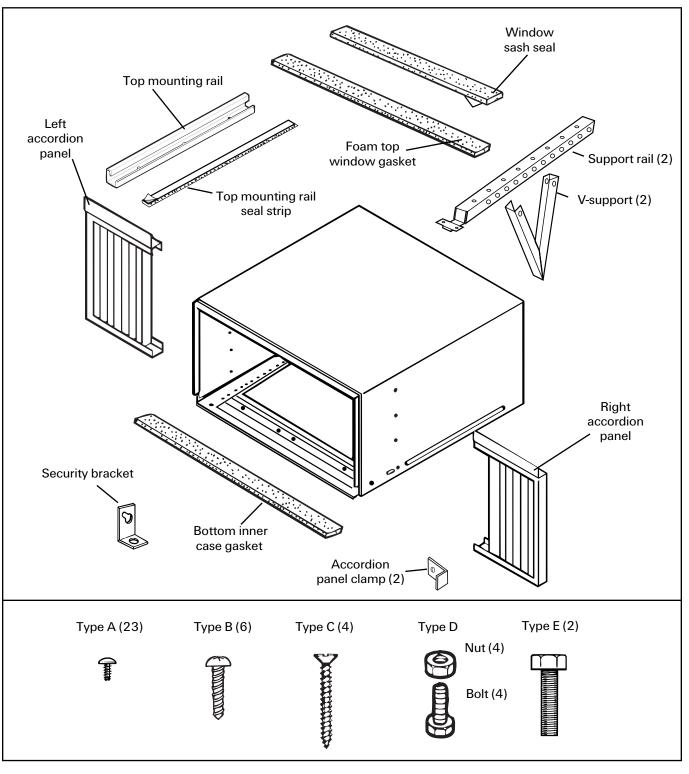


The installation is now complete.

Window Installation Instructions for 12,000, 14,000, 18,000, and 24,000 BTU Units (models HSV12, HSV14, HSV18, and HSV24)

Read the section Preparing to Install the Air Conditioner before beginning.

Parts Included





Tools You Will Need

- Phillips-head screwdriver
- Adjustable wrench
- Ruler or tape measure
- Drill

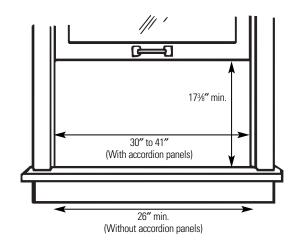
- Scissors or knife
- Pencil
- Level

Read completely, then follow step-by-step.



Window Requirements

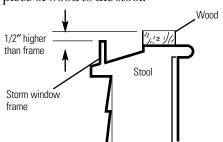
- These instructions are for a standard doublehung window. You will need to modify them for other types of windows.
- The air conditioner can be installed without the accordion panels if needed to fit in a narrow window. See the window opening dimensions at right.
- All supporting parts must be secured to firm wood, masonry or metal.
- The electrical outlet must be within reach of the power cord.



2

Storm Window Requirements

A storm window frame will not allow the air conditioner to tilt towards the outside and will keep it from draining properly. To adjust for this, attach a piece of wood to the stool.



WOOD PIECES—

WIDTH: 2"

LENGTH: Long enough to fit inside the window frame.

THICKNESS: To determine the thickness, place a piece of wood on the stool to make it 1/2'' higher than the top of the storm window frame.

Attach securely with nails or screws provided by the installer.

3

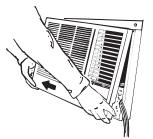
Remove the Front Grille, if attached

To remove the grille:

Remove shipping tape if present. Lift the inlet grille (see the Care and Cleaning section) and remove the screw behind it (if present) that holds the grille in place.



Push the grille to the left and raise it up.



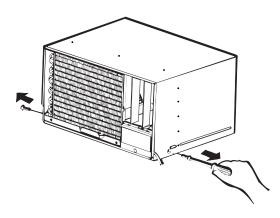
NOTE: Do not pull the bottom edge toward you more than 3 inches or you may damage the tabs of the grille.

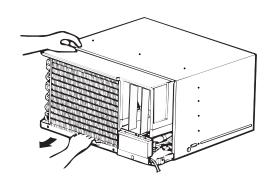
Window Installation Instructions for 12,000, 14,000, 18,000, and 24,000 BTU Units (models HSV12, HSV14, HSV18, and HSV24)



Remove the Air Conditioner From the Case

- Remove the 2 screws on each side of the case. Keep these for later use.
- Slide the air conditioner from the case by gripping the base pan handle and pulling forward while bracing the case.



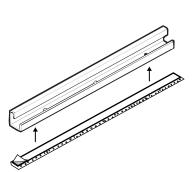


Remove packing cardboard and tape if present.

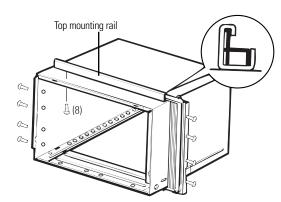


Prepare the Case

Remove the backing from the top mounting rail seal strip and attach it to the bottom of the top mounting rail.



Install the top mounting rail with 8 type A screws from the inside of the case.

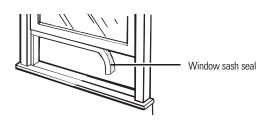


C Insert the frames for the accordion panels into the top and bottom mounting rails. Attach the accordion panels to the side of the case using 8 type A screws.

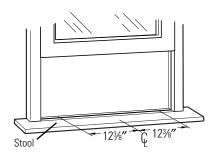


Prepare the Window

A Cut the window sash seal to the window width and stick the adhesive side to the bottom of the sash.



Mark the centerline of the stool. Measure and mark the locations for the support assemblies 12%" from both sides of the centerline.

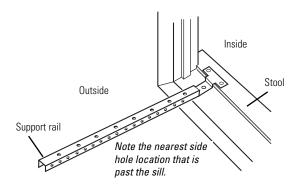




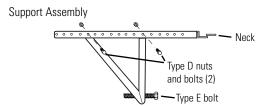
Place, Assemble, and Install the Support Brackets

Determine the position that the V-support will be placed within the support rail by placing the support rail against the back edge of the stool. Note the nearest side hole location in the support rail that is past the sill.

Note: If the wall extends past the sill, note the nearest side hole in the support rail that is past this construction.

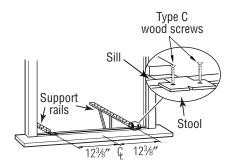


Assemble the V-support to the support rail using two type D nuts and bolts, at the location noted. The shortest portion of the V-support should be placed facing the neck of the support rail. Repeat for second V-support and support rail.

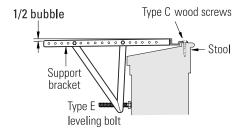


Thread a type E bolt about 1/2 of the way into the outer face of the shortest angle of each V-support.

Line up the V-notches in the support assemblies on the left and right marks on the stool. Make sure that the support rail is against the back of the stool and drill two 1/8" pilot holes into the stool through the holes in the support rail neck. Attach the support assemblies to the stool using two type C screws in each assembly.



Adjust the type E leveling bolts against the outside wall so that the assemblies have a slight tilt to the outside. Use a level; about a 1/2 bubble will be the correct slant to the outside.



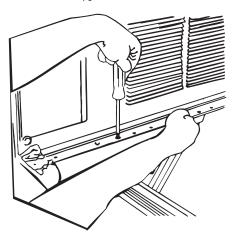
NOTE: Use a wood block between the leveling bolts and the wall if the wall is weak or if the weight of the air conditioner falls between the studs in the wall.

Window Installation Instructions for 12,000, 14,000, 18,000, and 24,000 BTU Units (models HSV12, HSV14, HSV18, and HSV24)

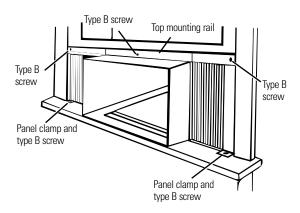


Install the Case in the Window

- A Carefully slide the case into the window until the bottom mounting rail drops into the channels in the support assemblies. Center the case and lower the window behind the top mounting rail. The case should be slightly tilted to the outside. Use a level; about a 1/2 bubble will be the correct case slant to the outside.
- Attach the support assemblies to the bottom of the case with type A screws, 3 on each side.



Extend the left and right accordion panels to the vertical window sashes and attach the top corners with 2 type B screws. Use an accordion panel clamp on each lower corner to trap the panels. Attach them to the stool using 2 type B screws.

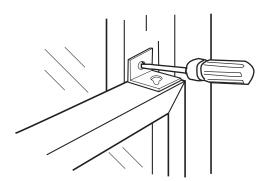


Secure the top mounting rail to the sash with one type B screw.

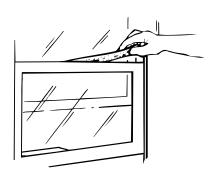


Install the Security Bracket and the Foam Top Window Gasket

Attach the security bracket with a type B screw.



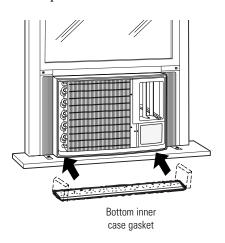
- Cut the foam top window gasket to the window width.
- Stuff the foam between the glass and the window to prevent air and insects from getting into the room.



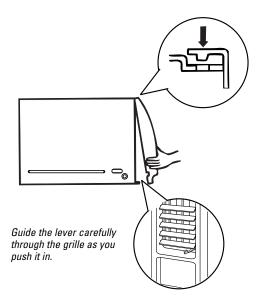
10

Install the Air Conditioner in the Case

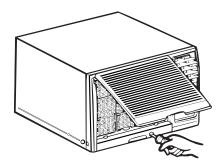
- Slide the air conditioner into the case.
 Reinstall the 2 screws removed earlier on each side of the case.
- Place the bottom inner case gasket between the bottom of the air conditioner and the inside bottom of the case. Fold up the ends on both sides and push them in.



Attach the front grille to the case by inserting the tabs on the grille into the slots on the front of the case. Push the grille in until it snaps into place.



Secure the front grille to the case by replacing the screw removed in Step 3. If a screw was not removed in Step 3, secure the grille with a type A screw.



The installation is now complete.

Through the Wall Installation Instructions—Optional for All Models

The case may be installed through the wall in both existing and new construction. Read completely, then follow step-by-step.



IMPORTANT

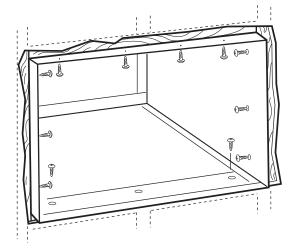
Through the wall installation is not appropriate if any of the side louvers in the case will be obstructed by the wall.

All side louvers in the case must project on the outdoor side of the wall.

The room side of the case must project into the room at least 13/4" from the finished wall.

The case must be installed level from side-to-side and with a slight tilt from front to rear. Use a level; about a 1/2 bubble will be the correct case slant to the outside.

- Remove the air conditioner from the case. For specific instructions, refer to the *Window Installation Instructions*.
- Make certain a wall receptacle is available close to the hole location or make arrangements to install a receptacle.



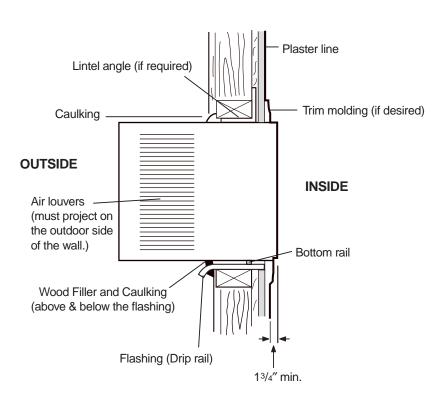
Place the case in the wall opening and secure with 12 1" long #10 wood screws.

NOTE: Drill pilot holes, if necessary, for proper installation. If the frame is oversized, use shims to prevent case distortion.



Finish the Wall Opening

Caulk all four sides on the outdoor side of the case to prevent moisture from getting through to the interior wall. Use of flashing (drip rail) will further prevent water from dripping inside the wall and down the outside of the building.



Before you call for service...



Troubleshooting Tips
Save time and money! Review the chart below first and
you may not need to call for service.

Problem	Possible Causes	What To Do
Air conditioner does not start	The air conditioner is unplugged.	Make sure the air conditioner plug is pushed completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	• Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.
	Power failure.	• If power failure occurs, turn the mode control to OFF . When power is restored, wait 3 minutes to restart the air conditioner to prevent tripping of the compressor overload.
Air conditioner does not cool as it should The temp control may not be set high enough. The air filter is dirty. The room may have been hot. Cold air is escaping. Cooling coils have iced up.	Airflow is restricted.	Make sure there are no curtains, blinds or furniture blocking the front of the air conditioner.
		• Turn the knob to a higher number. The highest setting provides maximum cooling.
	The air filter is dirty.	• Clean the filter at least every 30 days. See the <i>Operating Instructions</i> section.
	When the air conditioner is first turned on you need to allow time for the room to cool down.	
	Cold air is escaping.	Check for open furnace floor registers and cold air returns.
		• Set the air conditioner's vent to the closed position.
	Cooling coils have iced up.	• See "Air conditioner freezing up" below.
Air conditioner freezing up	Ice blocks the air flow and stops the air conditioner from cooling the room.	• Set the mode control at HIGH FAN or HIGH COOL with the temp at 1 or 2 .
Water drips outside	Excessively hot and humid weather.	• This is normal.
Water drips indoors	The air conditioner is not tilted to the outside.	• For proper water disposal, make sure the air conditioner slants slightly from the case front to the rear.
Water collects in base pan	Moisture is removed from indoor air and drains into rear of a cabinet where a fan blows it against the outdoor condenser coil.	• This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas.

Normal Operating Sounds

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan during high humidity or on rainy days. The water may overflow and drip from the outdoor side of the unit.
- The fan may run even when the compressor does not.

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GE, a name recognized worldwide for quality and dependability, offers you Service Protection Plus —comprehensive protection on all your appliances—**No Matter What Brand!**

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Anywhere. Anytime.*

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Place your confidence in GE and call us in the U.S. toll-free at 800-626-2224 for more information.

*All brands covered, up to 20 years old, in the continental U.S.

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Please place in envelope and mail to:

General Electric Company
Warranty Registration Department
P.O. Box 32150
Louisville, KY 40232-2150

Consumer Product Ownership Registration

Dear Customer:

Thank you for purchasing our product and thank you for placing your confidence in us. We are proud to have you as a customer!

Follow these three steps to protect your new appliance investment:

1

Complete and mail your Consumer Product Ownership Registration today. Have the peace of mind of knowing we can contact you in the unlikely event of a safety modification.

2

After mailing the registration below, store this document in a safe place. It contains information you will need should you require service. Our service number is 800 GE CARES (800-432-2737).

3

Read your Owner's Manual carefully. It will help you operate your new appliance properly. If you have questions, or need more information, call the GE Answer Center® 800.626.2000.

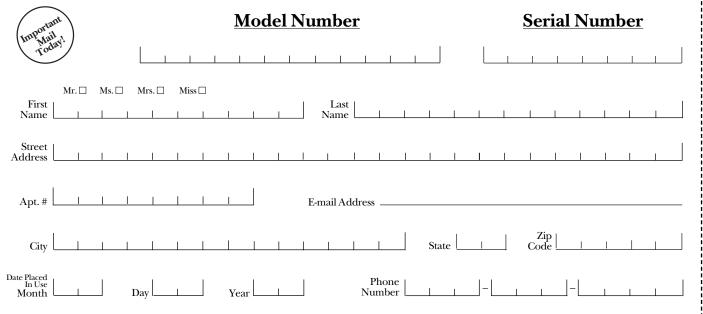
Model Number

Serial Number

Important: If you did not get a registration card with your product, detach and return the form below to ensure that your product is registered, or register online at www.geappliances.com.

Cut here

Consumer Product Ownership Registration



Occasionally, we may allow selected companies to send you information.

 $\hfill\square$ Check here if you do not want this information.



GE Appliances

General Electric Company Louisville, Kentucky www.geappliances.com

Air Conditioner Warranty



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. For service, call 800-GE-CARES.

For The Period Of:	We Will Replace:
One Year From the date of the original purchase	Any part of the air conditioner which fails due to a defect in materials or workmanship. During this full one-year warranty , we will also provide, free of charge , all labor and in-home service to replace the defective part.
Five Years From the date of the original purchase	Any part of the sealed refrigerating system (the compressor, condenser, evaporator and all connecting tubing) which fails due to a defect in materials or workmanship. During this four-year additional warranty, we will also provide, free of charge, all labor and in-home service to replace the defective part.

What Is Not Covered:

- Service trips to your home to teach you how to use the product.
- Improper installation. If you have an installation problem, or if the air conditioner is of improper cooling capacity for the intended use, contact your dealer or installer. You are responsible for providing adequate electrical connecting facilities.
- Failure of the product resulting from modifications to the product or due to unreasonable use including failure to provide reasonable and necessary maintenance.
- In commercial locations labor necessary to move the unit to a location where it is accessible for service by an individual technician.

- Replacement of house fuses or resetting of circuit breakers.
- Failure due to corrosion on models not corrosionprotected.
- Damage to the product caused by improper power supply voltage, accident, fire, floods or acts of God.
- Incidental or consequential damage to personal property caused by possible defects with this air conditioner.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

Service Telephone Numbers.



GE Answer Center® 800.626.2000

The GE Answer Center® is open 24 hours a day, 7 days a week.



In-Home Repair Service 800-GE-CARES (800-432-2737)

Expert GE repair service is only a phone call away.



Special Needs Service 800.626.2000

800-TDD-GEAC (800-833-4322)

GE offers, free of charge, a brochure to assist in planning a barrier-free kitchen for persons with limited mobility.



Service Contracts 800-626-2224

Purchase a GE service contract while your warranty is still in effect and you'll receive a substantial discount. GE Consumer Service will still be there after your warranty expires.



Parts and Accessories 800-626-2002

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted).

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.



Service Satisfaction

If you are not satisfied with the service you receive from GE:

First, contact the people who serviced your appliance.

Next, if you are still not pleased, write all the details—including your phone number—to:

Manager, Customer Relations GE Appliances Appliance Park Louisville, KY 40225

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