

Use and Care Guide

Food Freezer



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More questions?...In the United States call GE Answer Center® 800.626.2000 <i>In Canada consult your local telephone directory for the Camco Service Center</i>	



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Compact Models

FP5

FP9

GE Quality Product



HELP US HELP YOU

Read this book carefully.

It is intended to help you operate and maintain your new freezer properly.

Keep it handy for answers to your questions.

If you don't understand something or need more help, write (include your phone number):

In the United States:

Consumer Affairs
GE Appliances
Appliance Park
Louisville, KY 40225

In Canada:

Manager, Consumer Relations
2645 Skymark Ave.,
Mississauga, Ontario
Canada L4W 4H2

Write down the model and serial numbers.

You'll find them on a label on the back of the freezer.

These numbers are also on the Consumer Product Ownership Registration Card that came with your freezer. Before sending in this card, please write these numbers here:

Model Number

Serial Number

Use these numbers in any correspondence or service calls concerning your freezer.

If you received a damaged freezer, immediately contact the dealer (or builder) that sold you the freezer.

Save time and money. Before you call for service, check the Problem Solver. It lists causes of minor operating problems that you can correct yourself.

ENERGY-SAVING TIPS

- Location of your freezer is important. Don't locate it in a warm, unventilated laundry area or storage room. Avoid putting it next to your range, a heating vent or where the sun will shine directly on it.
- Try to arrange your frozen foods systematically so you can find what you want in the freezer quickly.
- Don't open the freezer lid more often than necessary and close it as soon as possible, particularly in hot, humid weather.
- When using your freezer, be careful not to leave the lid open. Always check to make sure the freezer lid is properly closed before leaving the house or retiring for the night.
- If you turn the temperature control to the coldest position for quick freezing, don't forget to turn it back to the regular setting.
- Defrost the freezer whenever frost becomes 1/4" (6 mm) thick.

IF YOU NEED SERVICE

To obtain service, see the Consumer Services page in the back of this book.

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are 3 steps to follow for further help.

For Customers in the United States:

FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases this will solve the problem.

NEXT, if you are still not pleased, write all the details—including your phone number—to:

Manager, Consumer Relations
GE Appliances
Appliance Park
Louisville, KY 40225

FINALLY, if your problem is still not resolved, write:

Major Appliance
Consumer Action Panel
20 North Wacker Drive
Chicago, IL 60606

For Customers in Canada:

FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases this will solve the problem.

NEXT, if you are still not pleased, write all the details—including your phone number—to:

Manager, Consumer Relations
2645 Skymark Ave.,
Mississauga, Ontario
Canada L4W 4H2

IMPORTANT SAFETY INSTRUCTIONS

Read all instructions before using this appliance.



A WARNING—When using this appliance, always exercise basic safety precautions, including the following:

- Use this appliance only for its intended purpose as described in this Use and Care Book.
- This freezer must be properly installed in accordance with the Installation Instructions before it is used. See grounding instructions in this book.
- This freezer should not be recessed or built in—it is designed for free-standing installation only.
- Never unplug your freezer by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.
- Repair or replace immediately all electric service cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.
- When moving your freezer be careful not to roll over the power cord.
- After your freezer is in operation, do not touch the cold surfaces, particularly when hands are damp or wet. Skin may adhere to these extremely cold surfaces.
- Don't refreeze frozen foods which have thawed completely. The United States Dept. of Agriculture in Home and Garden Bulletin No. 69 says:
“.. You may safely refreeze frozen foods that have thawed if they still contain ice crystals or if they are still cold—below 40° F (4° C).”

“... Thawed ground meats, poultry or fish that have any off-odor or off-color should not be refrozen and should not be eaten. Thawed ice cream should be discarded. If the odor or color of any food is poor or questionable, get rid of it. The food maybe dangerous to eat.

“...Even partial thawing and refreezing reduce the eating quality of foods, particularly fruits, vegetables and prepared foods. The eating quality of red meats is affected less than that of many other foods. Use refrozen foods as soon as possible—they won't keep as long as foods frozen only once, and the sooner they're used, the better their eating will be.”

- If your old freezer is still around the house but not in use, be sure to remove the lid or door. This will reduce the possibility of danger to children.
- Caution should be used when removing the door of a freezer. Particular caution should be used when removing the lid of a chest freezer, as most chest freezer lids are under spring tension. Contact the manufacturer's representative for a method of safe removal.
- Unplug your freezer before cleaning or making any repairs. **NOTE:** We strongly recommend that any servicing be performed by a qualified individual.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do not use any electrical device or any sharp instrument in defrosting your freezer.

SAVE THESE INSTRUCTIONS

OPERATING YOUR FREEZER

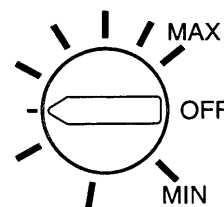


Starting

1. Clean the inside of the freezer with a mild solution of baking soda and water (refer to Care and Cleaning section).
2. Connect cord to power outlet.
3. Set the temperature control dial at the midpoint and allow the freezer to operate for at least 24 hours before placing food inside.

Temperature Control

Freezing temperature selection is made by setting the control from “MIN” (warmest) to “MAX” (coldest). Normal cold setting is at the midpoint. “OFF” position permits turning freezer off without unplugging it, but does not disconnect power to the freezer.



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OPERATING YOUR FREEZER

(continued)

Quick-Freezing

For quick-freezing small amounts of food, place it in direct contact with any refrigerated surface. For quick-freezing large amounts of food, turn the control dial to “MAX” and return it to the regular setting after freezing is completed.

Never freeze more than 3 pounds (1.5 kg) of food per cubic foot of freezer capacity at one time.



CARE AND CLEANING

Cleaning Inside and Outside

Unplug and empty the freezer. Wash the inside with warm water and baking soda solution—about two tablespoons of baking soda to a quart of water. Then rinse and dry.

Don't use cleansers such as soaps, detergents, scouring powder or spray cleaners inside the freezer—they may cause odors.

Wash ice trays, drip tray and shelves with mild detergent solution and dry them with a soft cloth.

Wipe the outside of the freezer with a soft cloth dampened with soapy water or Appliance Polish Wax Cleaner, available from GE Appliance Service and Parts Centers.

Use only mild, soapy water to clean the door gasket.

Never use acids, chemical thinner, gasoline, benzene or the like for cleaning any part of the freezer. Boiling water and benzene may deform or damage plastic parts.

Do not wash any plastic parts from your freezer in your automatic dishwasher.

The condenser is located on the back of the freezer. To maintain the freezer at peak performance, clean the condenser at least twice a year, using a vacuum cleaner with its dusting attachment.

Defrosting

Defrost whenever frost becomes 1/4" (6 mm) thick.

Never use a sharp or pointed instrument to remove frost as it may damage the freezer.

Do not use any electrical device in defrosting your freezer.

To defrost, remove food and ice trays. Be sure to keep the drip tray in place. Then set the temperature control dial to the “OFF” position and disconnect power to the freezer.

Leave the freezer door open until defrosting is completed. To speed up defrosting, place pans of hot water on freezer shelves and wipe with warm towel or sponge.

After defrosting, remove drip tray and dispose of water. Clean the interior and return drip tray. Then turn the temperature control back to the original setting.

After operating temperature has been reached, return food and ice trays to the freezer.

In Case of Extended Power Failure:

1. Keep freezer door closed. Your freezer will keep food frozen for 24 hours provided warm air is not admitted.
2. If freezer is out of operation for 24 hours or more, add dry ice. Leave ice in large pieces. Add more ice as required.

WARNING: Handling of dry ice can cause your hands to freeze. Gloves or other protection is recommended.

3. If dry ice is not available, move food to a frozen food locker temporarily-until power is restored.



PREPARATION

Location

This freezer is designed for free-standing installation only. It should not be recessed or built-in.

 Be sure to install your freezer on a floor strong enough to support it when it is fully loaded.

Also see Energy-Saving Tips regarding location.

Clearance

Allow the following minimum clearance for proper air circulation:
Back 4" (10 cm) Top 4" (10 cm) Side 122° (1.25 cm).



When You Go On Vacation

To maintain freezer in operation during vacations, be sure your house power is not turned off.

For extended vacations or absences, you may prefer to move your frozen foods to a storage locker temporarily. If your freezer is to be left empty, turn the temperature control to "OFF", disconnect power cord plug from wall outlet, defrost, and clean the freezer. To prevent formation of odors, place open box of baking soda in freezer and leave freezer lid open.

When the freezer is not operating, it can be left in an unheated house or room without damage to cabinet or mechanism.

When You Move

Turn the temperature control to "OFF" and disconnect the power cord plug from the wall outlet. Remove foods, defrost and clean the freezer.

Secure all loose items such as ice trays and shelves by taping them securely in place to prevent damage.

Be sure freezer stays in upright position during actual moving and in van. The freezer must be secured in van to prevent movement. Protect outside of freezer with blanket.

INSTALLATION REQUIREMENTS

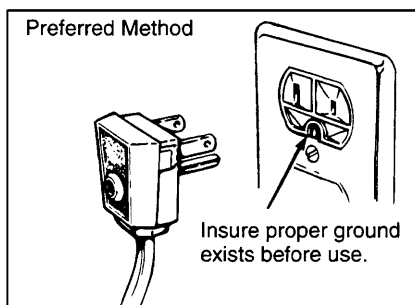
IMPORTANT... Please read carefully



How to Connect Electricity

For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a three-prong (grounding) plug which mates with a standard three-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.



Have wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

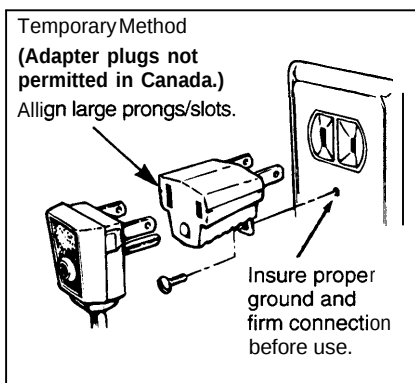
Where a standard two-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded three-prong wall outlet.

DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE THIRD (GROUND) PRONG FROM THE POWER CORD.

Use of Adapter Plug

Because of potential safety hazards under certain conditions, we **strongly recommend against use of an adapter plug**. However, if you still elect to use an adapter, where local codes permit, a **TEMPORARY CONNECTION** may be made to a properly grounded two-prong wall outlet by use of a **UL listed** adapter available at most local hardware stores.

The larger slot in the adapter must be aligned with the larger slot in the wall outlet to provide proper polarity in the connection of the power cord.



CAUTION: Attaching adapter ground terminal to wall outlet cover screw does not ground the appliance unless cover screw is metal, and not insulated, and wall outlet is grounded through house wiring. You should have the circuit checked by a qualified electrician to make sure the outlet is properly grounded.

When disconnecting the power cord from the adapter, always hold the adapter with one hand. If this is not done, the adapter ground terminal is very likely to break with repeated use.

Should the adapter ground terminal break, DO NOT USE the appliance until a proper ground has been established.

Use of Extension Cords

DO NOT USE AN EXTENSION CORD WITH THIS APPLIANCE.

Electrical Requirements

The freezer should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate. This is recommended for best performance and to prevent overloading house wiring circuits, which could cause a possible fire hazard from overheating wires.



QUESTIONS? USE THIS PROBLEM SOLVER

PROBLEM	POSSIBLE CAUSE
FREEZER DOES NOT OPERATE	• Temperature control is in “OFF” position. • Freezer may not be plugged in. If plug is secure and the freezer still fails to operate, plug a small appliance into the same outlet to determine if there is a tripped circuit breaker or burned out fuse.
FREEZER STARTS TOO FREQUENTLY	• Package holding lid open, or lid opened too frequently or too long. • Temperature control set too high. • Door opened too frequently or too long.
FREEZER OPERA’S TOO LONG	• package holding lid open, or lid opened too frequently or too long. • Temperature control set too high. * Inadequate air circulation space around cabinet.
VIBRATION OR NOISY OPERATION	• Freezer not on solid base. • Cabinet not level.
FREEZER TEMPERATURE TOO WARM	• Package holding lid open, or lid opened too frequently or too long. • Temperature control set too low.
FOODS DEFROSTING	* Blown fuse or tripped circuit breaker. * Not plugged in. • Temperature control in “OFF” position. • Package holding lid open, or lid opened too frequently or too long.
FREEZER TEMPERATURE TOO COLD	• Temperature control set too high.
FOODS DRYING OUT	* Packages not properly wrapped or sealed.
MOISTURE COLLECTING ON OUTSIDE OF CABINET	• Extended hot, humid weather.
EXCESSIVE FROST BUILD-UP	• Package holding lid open, or lid opened too frequently or too long. . Extended hot, humid weather.

If you need more help...In the United States call, toll free:
GE Answer Center”, 800.626.2000 consumer information service

In Canada: Manager, Consumer Relations
2645 Skymark Ave., Mississauga, Ontario, Canada L4W 4H2

YOUR FREEZER WARRANTY

**Staple sales slip or cancel led check
here. Proof of original purchase date
is needed to obtain service
under warranty.**

WHAT IS COVERED

FULL ONE-YEAR WARRANTY

For one year from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace **any part of the freezer that fails because of a manufacturing defect.**

LIMITED ADDITIONAL FOUR-YEAR WARRANTY

For five years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace **any part of the sealed refrigerating system** (the compressor, condenser, evaporator and all connecting tubing) that fails because of a manufacturing defect. You pay for the service trip to your home and service labor charges.

LIMITED WARRANTY, FOOD SPOILAGE...

We will pay for food spoilage (not to exceed the cumulative limit of \$100.00) that occurs because of a manufacturing defect either in: a) **any part of the freezer** within one year from date of original purchase, or b) **any part of the sealed refrigerating system** within five years from the date of original purchase.

Within 30 days after food spoilage occurs, you must provide satisfactory **proof of the spoilage to a Factory Service Center**, an authorized Customer Care® service or the dealer from whom the freezer was purchased.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for ordinary home use in the 48 mainland states, Alaska, Hawaii, Washington, D.C. and Canada.

In Alaska the warranty is the same except that it is **LIMITED** because you must pay to ship the product to the service shop or the service technician's travel costs to your home.

All warranty service will be provided by our GE Appliance Service and Parts Centers or by our authorized Customer Care® servicers during normal working hours.

Should your **appliance** need service, during warranty period or beyond:

In the United States, call:
800-GE-CARES (800-432-2737).

In Canada, contact:
Manager, Customer Relations
Cameo Inc., Consumer Service

Mississauga, Ontario L4W 4H2

WHAT IS NOT COVERED

- Service trips to your home to teach you how to use the product.

Read **your Use and Care material**. If you then have any questions about operating the product please contact your dealer or, in the United States, **contact our Consumer Affairs office** at the address below, or call, toll free:

GE Answer Center®
800.626.2000
consumer information service
In Canada, contact:
Manager, Customer Relations
Cameo Inc., Consumer Service
2645 Skymark Ave.
Mississauga, Ontario L4W 4H2

• Improper installation.

If you have an installation problem, contact your dealer or installer. You are **responsible** for providing adequate electrical, plumbing and other connecting facilities.

• Food spoilage caused by:

- a) Power interruption from the utility.
- b) Blown fuse, open circuit breaker or other power disconnection on the owner's premises.
- c) Freezer not operating because of abnormally low electric power voltage or inadequate house wiring.

- **Replacement** of house fuses or resetting of circuit breakers.

- Failure of the product if it is used for other than its intended purpose or used commercially.

- Damage to product caused by **accident, fire, floods or acts of God.**

**WARRANTOR IS NOT
RESPONSIBLE FOR
CONSEQUENTIAL DAMAGES.**

Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. To know what your legal rights are in your state or province, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor—In the United States: General Electric Company

If further help is needed concerning this warranty, write:

Manager, Consumer Affairs, GE Appliances, Louisville, KY 40225

Warrantor—In Canada: Cameo Inc.

If further help is needed concerning this warranty, write:

**Manager, Customer Relations, Cameo Inc., Consumer Service,
2645 Skymark Ave., Mississauga, Ontario L4W 4H2**