



# Use and Care & Installation Guide

## Room Air Conditioner

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**GE Answer Center®**  
**800.626.2000**

Models AMD10  
AMD12  
AMH12

**GE Appliances**

## Help us help you...

### Before using your air conditioner, read this book carefully.

It is intended to help you operate and maintain your new air conditioner properly. Keep it handy for answers to your questions.

If you don't understand something or need more help, write (include your phone number):

Consumer Affairs  
GE Appliances  
Appliance Park  
Louisville, KY 40225

### Write down the model and serial numbers.

You'll find them on a label on the right hand side front of the cabinet and/or behind the front grille on the front edge of the base pan (for service use).

These numbers are also on the Consumer Product Ownership Registration Card that came with your air conditioner. Before sending in this card, please write these numbers here:

---

Model Number

---

Serial Number

Use these numbers in any correspondence or service calls concerning your air conditioner.

### If you received a damaged air conditioner...

Immediately contact the dealer (or builder) that sold you the air conditioner.

### Save time and money. Before you request service...

Check the Problem Solver section of this guide. It lists causes of minor operating problems that you can correct yourself.

## IMPORTANT SAFETY INSTRUCTIONS

### Read all instructions before using this appliance.

When using this appliance, always exercise basic safety precautions, including the following:

- Use this appliance only for its intended purpose as described in this Use and Care Guide.
- This air conditioner must be properly installed in accordance with the Installation **Instructions** before it is used. See grounding instructions.
- Never unplug your air conditioner by pulling on the power cord. Always grip plug firmly and pull straight out from the receptacle.
- Repair or replace immediately all electric service cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.
- Unplug your air conditioner before **making** any repairs. Note: We strongly recommend that any servicing be performed by a qualified individual.
- For your safety...do not store or use combustible materials, gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.

## SAVE THESE INSTRUCTIONS

## If you need service

To obtain service, see the Consumer Services page in the back of this book.

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are three steps to follow for further help.

**FIRST**, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

**NEXT**, if you are still not pleased, write all the details—including your phone number—to:

Manager, Consumer Relations  
GE Appliances  
Appliance Park  
Louisville, KY 40225

**FINALLY**, if your problem is still not resolved, write:

Major Appliance Consumer  
Action Panel  
20 North Wacker Drive  
Chicago, IL 60606

# Electrical Safety—IMPORTANT...Please Read Carefully.

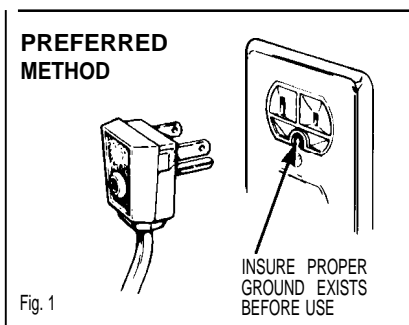
## How to connect electricity

**For personal safety, this appliance must be properly grounded.**

### Electrical requirements

**115-volt models** require a 115/120-volt a.c., 60 hz grounded outlet protected with a 15 amp time delay fuse or circuit breaker.

The power cord on these models has a three-prong (grounding) plug that mates with a standard three-prong (grounding) wall outlet (Fig. 1) to minimize the possibility of electric shock hazard from these appliances.



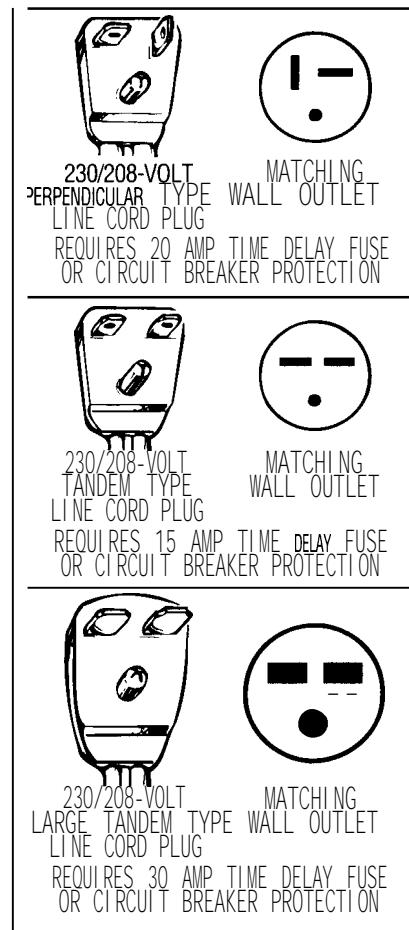
Where a standard two-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded three-prong wall outlet.

**DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE THIRD (GROUND) PRONG FROM THE POWER CORD.**

**230/208-volt models** require their own single branch circuit supplying 230/208-volt a.c., protected with a time delay fuse or circuit breaker. This is recommended for best performance and to prevent overloading house wiring circuits, which could cause a possible fire hazard from overheating wires.

The power cord on these models has a 230/208-volt perpendicular, tandem or large tandem type plug

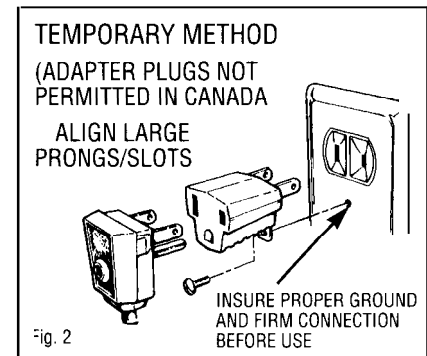
that mates respectively with a 230/208-volt perpendicular, tandem or large tandem type wall outlet. These types of outlets are available at most hardware stores.



**Whether your air conditioner is a 115-volt or a 230/208-volt unit, it is important to have the wall outlet and circuit checked by a qualified electrician if there is any doubt as to whether a proper ground exists.**

### Use of adapter plug (115-volt models only)

Because of potential safety hazards under certain conditions, we **strongly recommend against use of an adapter plug.** However, if you still elect to use an adapter, where local codes permit, a **TEMPORARY CONNECTION** may be made to a properly grounded two-prong wall outlet by use of a UL listed adapter (Fig. 2) available at most local hardware stores.



The larger slot in the adapter must be aligned with the larger slot in the wall outlet to provide proper polarity in the connection of the power cord.

**CAUTION:** Attaching the adapter ground terminal to wall outlet cover screw does not ground the appliance unless cover screw is metal, and not insulated, and wall outlet is grounded through house wiring. You should have the circuit checked by a qualified electrician to make sure the outlet is properly grounded.

**When disconnecting the power cord from the adapter,** always hold the adapter with one hand. If this is not done, the adapter ground terminal is very likely to break with repeated use.

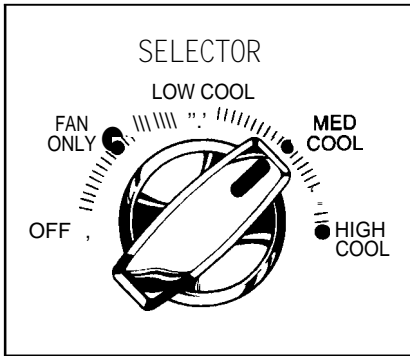
**Should the adapter ground terminal break, DO NOT USE the appliance until a proper ground has again been established.**

### Use of extension cords

Because of potential safety hazards under certain conditions, we **strongly recommend against the use of an extension cord.**

However, if you still elect to use an extension cord, it is absolutely necessary that it be a UL listed 3-wire grounding type appliance extension cord and that the current carrying rating of the cord in amperes be equal to or greater than the branch circuit size shown on the rating nameplate of the appliance.

# Operating Your Air Conditioner Controls



## Selector Switch

**OFF** turns air conditioner off.

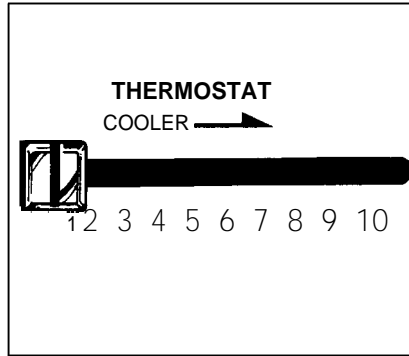
**FAN ONLY** permits fan speed operation without cooling.

*For FAN ONLY operation, Energy Saver Switch must be in NORMAL position.*

**LOW COOL** permits cooling with low fan speed operation.

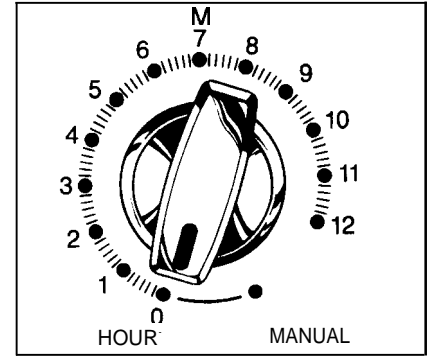
**MED COOL** permits cooling with medium fan speed operation.

**HIGH COOL** permits cooling with high fan speed operation.



## Thermostat Control

When you move the Thermostat Control to the desired setting, the thermostat will automatically control the temperature of the indoor air. The higher the number selected, the cooler the indoor air will become.



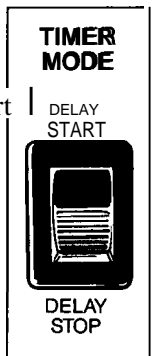
## Timer Control

When you turn the Timer Control to the **MANUAL** setting, the air conditioner starts immediately and operates continuously if the Selector Switch is at any setting other than **OFF**.

When used with the Delay Start/Stop Switch, the Timer Control turns the air conditioner on or off at preset times.

**To delay the start of the air conditioner anywhere from 1 to 12 hours.**

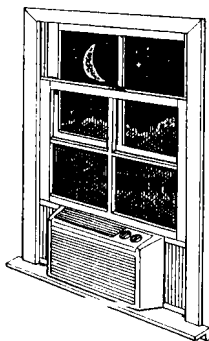
1. Set the Timer Control for the number of hours you want to delay the start of the air conditioning operation.
2. Set the Delay Start/Stop Switch at **DELAY START**.
3. Turn the Selector Switch to the desired setting.



**To stop the air conditioning from 1 to 12 hours later:**

1. Set the Timer Control for the number of hours you want the air conditioner to operate before shutting off automatically.
2. Set the Delay Start/Stop Switch at **DELAY STOP**.
3. Turn the Selector Switch to the desired setting.

## Freezing up

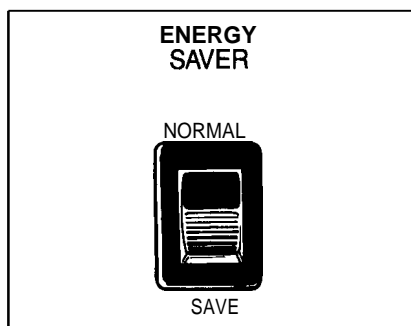


Outside air temperature dropping

If you notice that your air conditioner is not cooling as it should, it may be that ice has formed on the cooling coils. The ice blocks air flow and stops the unit from cooling the room. This “freezing up” is a temporary condition that most often occurs at night when the Thermostat is set at a higher number and the Selector is set on **LO COOL**.

To correct the condition, set the Selector at **HI FAN** or **HI COOL** and move the Thermostat to the warmest setting.

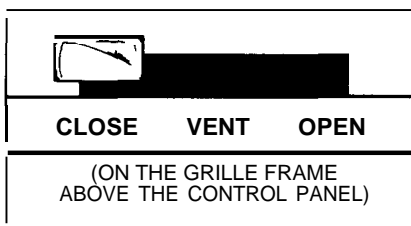
## Energy Saver Fan Cycle Switch



This switch controls the fan operation.

**NORMAL** setting allows continuous fan function, circulating air even when the compressor has cycled off and the thermostat setting has been reached. This setting is recommended for maximum comfort.

**SAVE** setting lets the fan cycle on and off with the compressor during cooling. The fan stops when the thermostat setting is satisfied. This setting results in longer off time and wider variations of room temperature and humidity. This setting is normally used when the room is unoccupied.



## Ventilation Control

When you move the Ventilation Control to **CLOSE**, the vent door is closed and only the air inside the room will be circulated and conditioned. Moving the control to **OPEN** opens the vent door, allowing a small amount of indoor air to be exhausted from the room.

However, cooling effectiveness is reduced when this control is set at **OPEN**, so we suggest you don't keep it there long+ specially in hot, humid weather.

## For normal cooling

1. Set the Selector Switch at **HIGH COOL**.
2. Set the Thermostat Control at the desired number (usually 5-7 is a good starting position). If room temperature is not satisfactory after a reasonable time, set the Thermostat Control at a higher number for a cooler room or at a lower number for a warmer room.
3. Set the Energy Saver Switch at **NORMAL** position for continuous fan operation or at **SAVE** position to automatically cycle the fan on and off with the compressor.
4. Set the Ventilation Control at **CLOSE** except for brief periods when you want to exhaust room air to the outside.

## For maximum cooling

1. Set the Selector Switch at **HIGH COOL**.
2. Turn the Thermostat Control to 10.
3. Set the Ventilation Control at **CLOSE**.
4. Set the Energy Saver Switch at the **NORMAL** position.

## For quieter operation

1. Set the Selector Switch at **LOW COOL** position.
2. Slide the Thermostat Control to the desired number.
3. Set the Ventilation Control at **CLOSE**.
4. Set the Energy Saver Switch at **NORMAL** position.

Note: When the Energy Saver Switch is at the **SAVE** position, changes in the sound level may be more noticeable than when it's at the **NORMAL** position.

## For nighttime operation

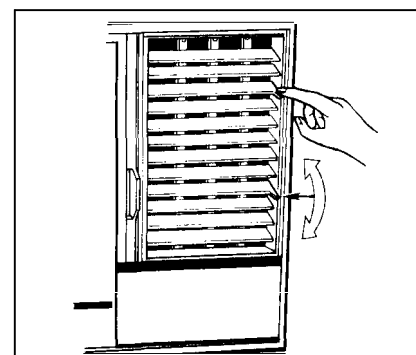
During the cooler evening hours, we recommend that you set the Selector Switch at **LOW COOL** for quieter operation and the Thermostat Control at mid-range (5 or 6). Set the Ventilation Control at **CLOSE** and the Energy Saver Switch at **NORMAL** or **SAVE** position.

## For extreme temperatures

For greatest economy and best performance, we suggest that you set the Selector Switch at **HIGH COOL** in extremely hot weather.

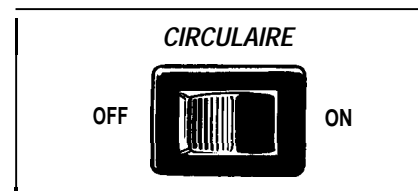
## To adjust air direction

### Up and down



The up-and-down air direction louvers are controlled by a tab that lets you position the louvers to discharge the air up, down or straight out.

### Side to side



For fixed side-to-side air direction, set the Circulaire Switch to **ON** until the desired air direction is obtained, then move it to **OFF**.

For continuous side-to-side air circulation, set the Circulaire Switch to **ON** and leave it there.

# Care and Cleating

## USER MAINTENANCE INSTRUCTIONS

**Turn air conditioner off and remove plug from wall outlet before cleaning.**

### Grille & Cabinet

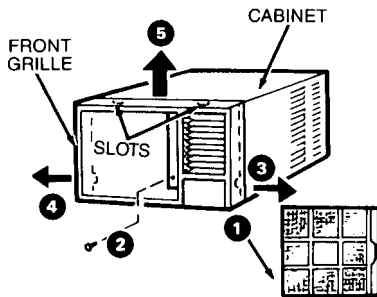
Wipe front grille with a clean cloth lightly dampened with mild liquid dishwashing detergent. Wash cabinet with mild soap or detergent and lukewarm water.

### Outdoor Coil

This coil on the outdoor side of the unit should be checked periodically and cleaned if clogged with dirt or soot from the atmosphere. If extremely soiled, it may need to be steam cleaned, a service available through your GE service outlet.

### Front Grille

Remove the front grille if you need to read the model and serial numbers.

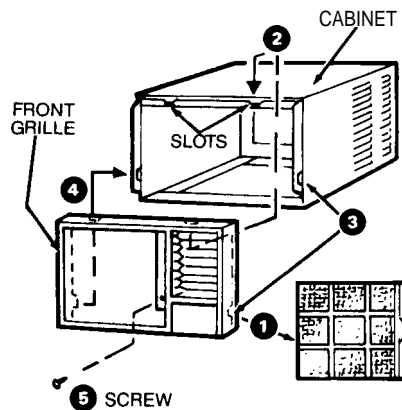


#### To remove the grille:

1. Remove air filter from the grille by sliding it to the right.
2. Remove and save the screw that holds the grille to the chassis.
3. Press inward on the lower right side of the cabinet until the tab is clear of the slot and allow the grille to come toward you slightly.
4. Repeat this process for the lower left side.

**Do not pull the bottom edge toward you more than 3 inches or damage to the top 2 tabs of the grille may occur.**

5. Grasp the grille's lower right and left corner and carefully lift straight upward to disengage the 2 top tabs from their slots in the cabinet front edge.



#### To attach the grille:

**The grille is attached on the front of the cabinet by four tabs and a screw.**

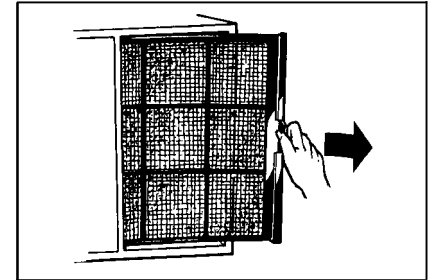
1. Remove air filter from the grille by sliding it to the right.
2. Engage two tabs on the grille's top inside edge with two slots in the cabinet front edge.
3. Press inward on the lower right side of the metal cabinet at the location of the slots and then carefully push the grille in until the tab engages with the slot.
4. Repeat this process for the lower left side.

**Do not strike or forcibly hit the plastic grille or damage to the tabs will occur.**

5. Mount the grille on the front of the cabinet with the screw attached to the grille during shipping, and slide the filter back into place.

### Air Filter

The air filter behind the inlet grille should be washed at least every 30 days or as often as it needs cleaning.



**To remove the filter,** grasp the tab on the filter and pull to the right.

Vacuum the filter on the dusty side to remove light dust. Wash the filter, cleaner side up, under gently flowing water to wash out accumulated dust and lint. If the filter is very dirty, use a mild household detergent in the wash water. Let the filter dry thoroughly before replacing it.

**When replacing the filter,** be sure the word FRONT is facing you as you slide the filter back into place.

## Energy-Saving Tips

- Keep the air filter clean.
- For most efficient cooling, keep the ventilation control in the CLOSE position except when you want to exhaust air, smoke or odors from the room.
- Don't let the room get too hot. Whenever possible, turn the unit on before the room heats up. When heat is "stored up" in walls, furniture, rugs and draperies, your air conditioner takes longer to produce the desired comfort condition.
- Keep windows and doors closed. Cool, dry air escapes when they're open.
- Keep furnace floor registers and cold air returns closed. Cold air can easily escape through them.
- Don't let drapes or furniture block the top or front of unit and restrict air flow when it is operating.
- It's best to operate your air conditioner at high speed during extremely hot weather.
- Keep the outdoor condenser coil clean.
- Turn air conditioner off before vacations or extended absences from home.



## Questions Use This Problem Solver

PROBLEM	POSSIBLE CAUSE
AIR CONDITIONER DOES NOT OPERATE	<ul style="list-style-type: none"> <li>• Not plugged in. Plug may have been bumped loose by vacuum cleaner or furniture.</li> <li>• If plugged in, fuse could have blown or circuit breaker may have tripped.</li> </ul>
AIR CONDITIONER "DOES NOT COOL AS IT SHOULD"	<ul style="list-style-type: none"> <li>• Curtain, blinds or furniture blocking the top or the front of the air conditioner will restrict airflow.</li> <li>• Thermostat Control may not be set high enough. Move the knob to a higher number. Highest setting should provide maximum cooling. When Energy Saver Switch is set at SAVE, temperature range in room will vary more.</li> <li>• Air filter dirty, should be cleaned at least every 30 days.</li> <li>• Room may have been very hot when air conditioner was first turned on. Allow time for it to cool down.</li> <li>• Cold air may be escaping through open furnace floor registers and cold air returns.</li> <li>• Ventilation control may be set at OPEN position, allowing hot outside air to enter the room.</li> <li>• Cooling coils have iced up. To melt ice, move the Selector Switch to FAN ONLY and the Thermostat Control to a lower number.</li> </ul>
OPERATING SOUNDS	<ul style="list-style-type: none"> <li>• Thermostat click, a metallic sound, may be heard when compressor cycles on and off. This is normal.</li> <li>• Fan runs continuously when Selector Switch is in COOL or FAN position. This is normal. When Energy Saver Switch is set at SAVE, fan cycles on and off with compressor.</li> </ul>
WATER DRIPPING OUTSIDE	<ul style="list-style-type: none"> <li>• Excess water may overflow in extremely hot and humid weather. This is normal.</li> </ul>
WATER DRIPPING INSIDE	<ul style="list-style-type: none"> <li>• Air conditioner must be installed level or tilted slightly to the outside for proper water disposal.</li> </ul>
WATER IN BASE PAN (ON OUTDOOR SIDE)	<ul style="list-style-type: none"> <li>• This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas. Moisture removed from indoor air drains to rear of cabinet where it is picked up by a fan and thrown against the outdoor condenser coil.</li> </ul>

If you need more help...call, toll free:  
**GE Answer Center®**  
**800.626.2000**  
 consumer information service

# INSTALLATION INSTRUCTIONS

## BEFORE YOU BEGIN

Read these instructions completely and carefully.

**IMPORTANT—Observe** all governing codes and ordinances.

**INSTALLER—Be** sure to leave these instructions with the consumer.

**CONSUMER—Keep** these instructions for future reference.

## ELECTRICAL REQUIREMENTS

FOR PERSONAL SAFETY:

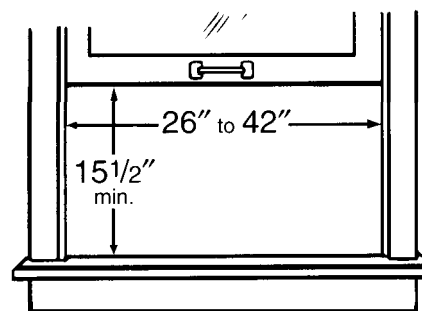
- THIS APPLIANCE MUST BE PROPERLY GROUNDED. See grounding instructions.
- DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE THIRD GROUNDING PRONG FROM THE POWER CORD.
- WE **RECOMMEND** THAT YOU DO NOT USE AN EXTENSION CORD OR AN ADAPTER PLUG WITH THIS APPLIANCE.
- DO NOT CHANGE THE PLUG ON THE POWER CORD OF THIS APPLIANCE.
- FOLLOW NATIONAL ELECTRICAL CODES OR LOCAL CODES AND ORDINANCES.

115V 15 AMP circuit "parallel" type	230V/208V 20 AMP circuit "perpendicular" type	230 V/208V 15 AMP circuit "tandem" type	230V/208V 30 AMP circuit "tandem" type

- If the electrical supply provided does not meet the above specifications, call a licensed electrician.
- Aluminum house wiring may pose special problems—consult a qualified electrician.
- This unit requires a separate circuit serving only this appliance.

## WINDOW REQUIREMENTS

- Standard double-hung window with actual opening width of 26" to 42".
- Clear vertical opening of 15 1/2" minimum from bottom of sash to stool.
- Install the air conditioner in a window where there will be enough clearance around the cabinet to allow ample circulation of air through the unit.



Note: All supporting parts should be secured to firm wood, masonry or metal.



# WINDOW INSTALLATION

## TOOLS NEEDED

- Phillips head screwdriver
- Blade-type screwdriver
- Sharp knife or razor blade
- Rule or tape measure
- Pencil
- Level
- Box wrench

## SCREWS FURNISHED (see samples)

Type A



Qty-3

Type B



Qty-2

Type C

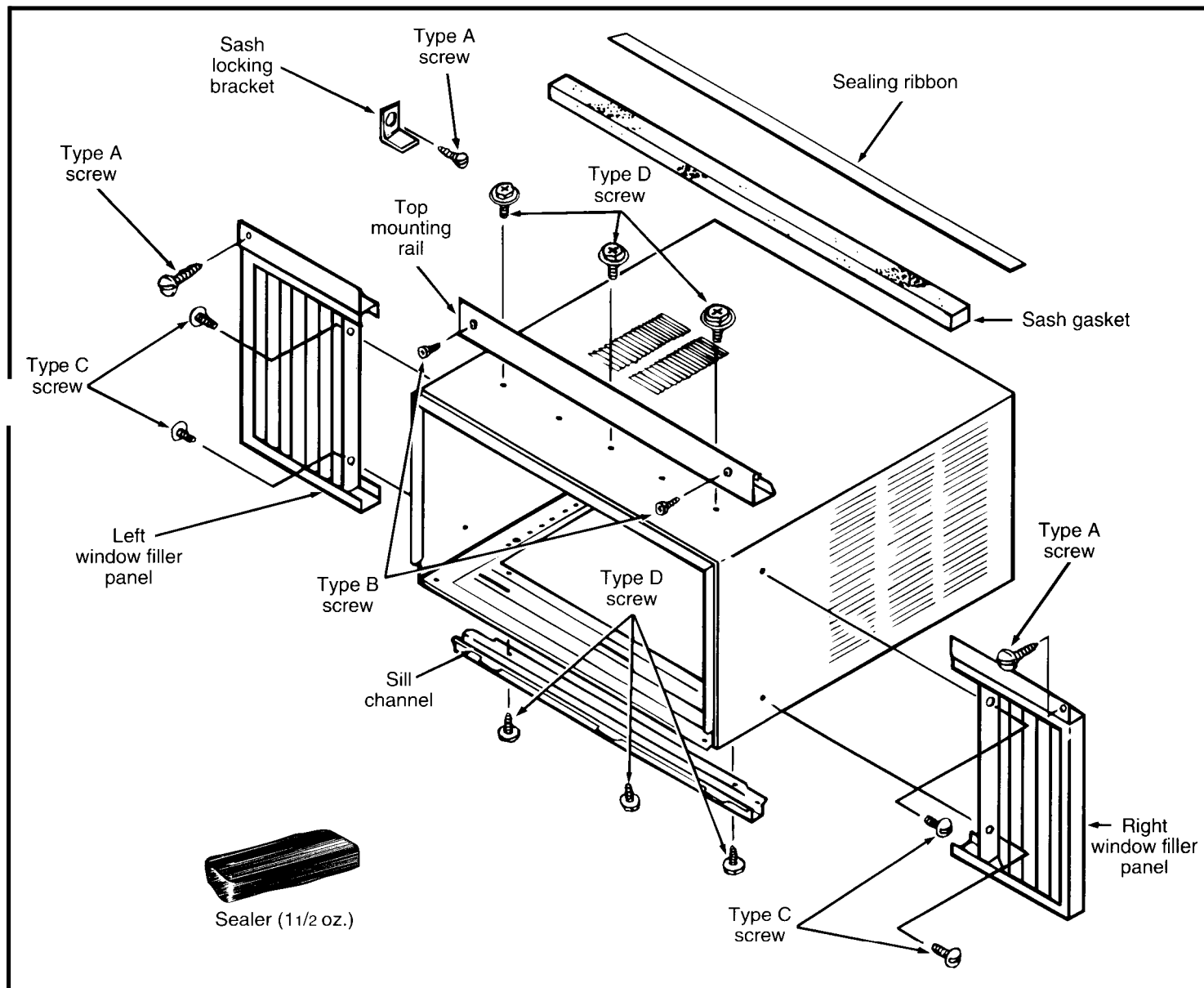


Qty-4

Type D



Qty-6



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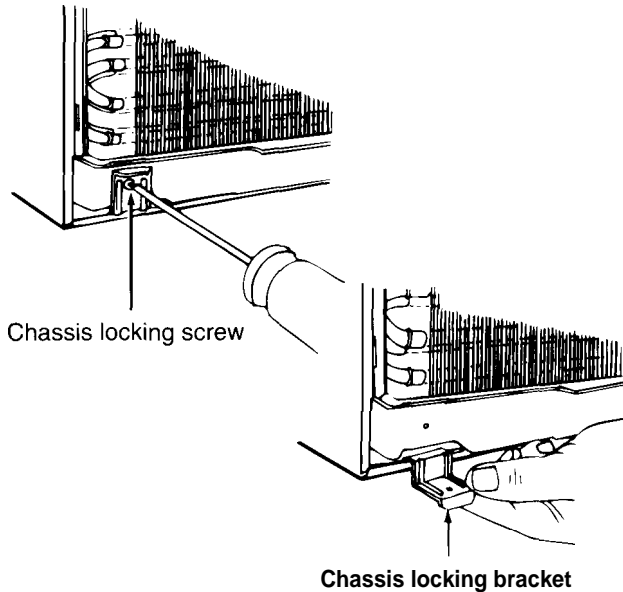
# WINDOW INSTALLATION (continued)

## **REMOVE FRONT GRILLE**

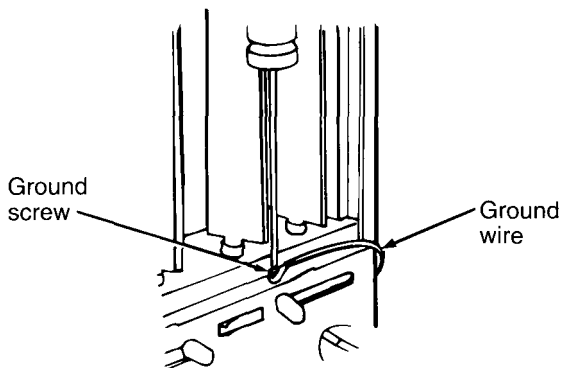
See Front Grille section.

## **PREPARE CHASSIS.**

1. Remove chassis locking bracket and chassis locking screw with a Phillips head screwdriver. (Save for reuse.)

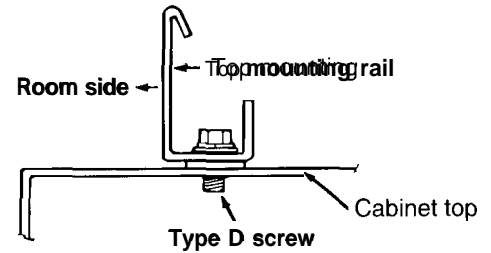


2. Remove ground screw and ground wire. (Save for reuse.)

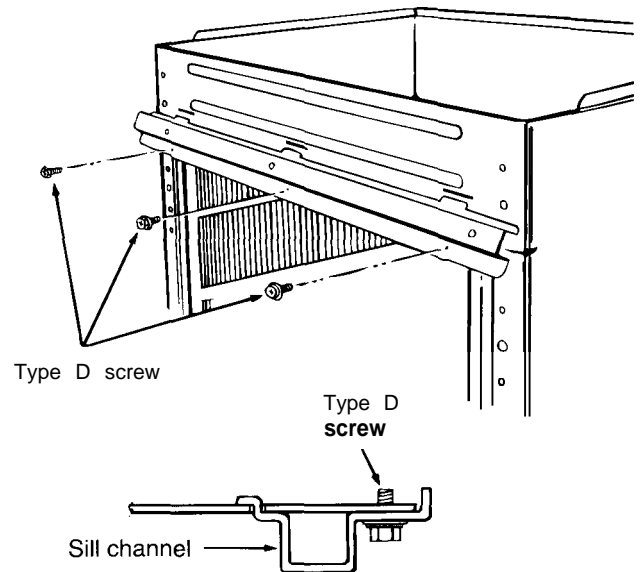


3. Remove chassis from cabinet using the base pan as a handle.

## **PREPARE CABINET**



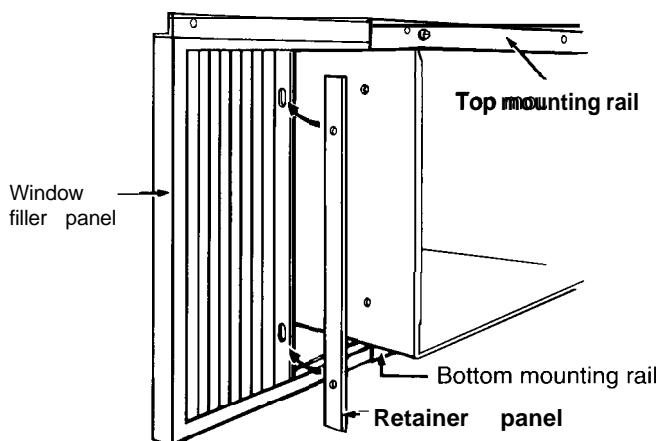
1. Install top mounting rail onto top of cabinet with 3 Type D screws.



2. Install bottom sill channel onto cabinet by inserting notches on channel into slots located on bottom of cabinet and securing with 3 Type D screws.

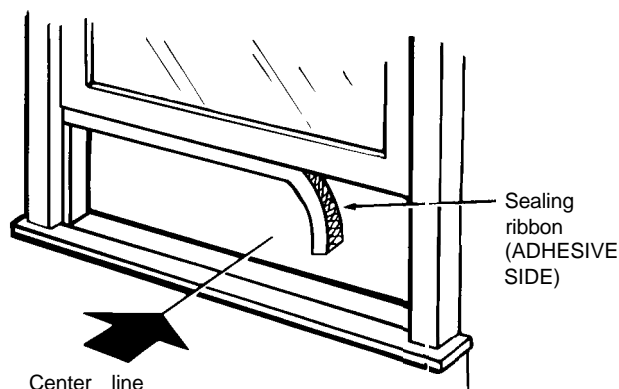
#### 4 ATTACH WINDOW FILLER PANELS.

1. Slide left window filler panel into top and bottom mounting rails.
2. Slide retainer panel into window filler panel and attach to cabinet with 2 Type C screws.
3. Repeat for right side.



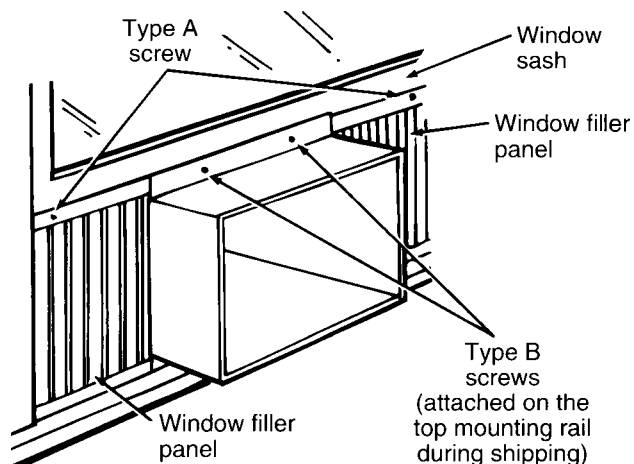
#### INSTALL CABINET IN WINDOW.

1. Cut sealing ribbon to window width and stick it to bottom of the lower window sash.
2. Measure and mark center of window sill to establish mounting position of cabinet.
3. Install cabinet into opening and center on line marked on window sill. Put top of cabinet toward you and lower window sash behind top mounting rail.



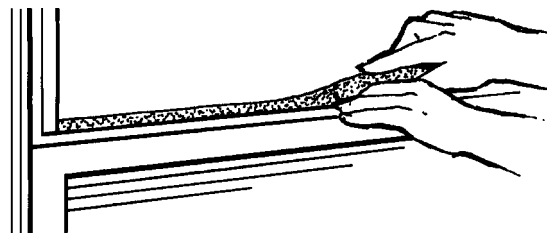
4. Extend and secure left and right window filler panels to window sash with Type A screws, one on each side.

5. Secure top mounting rail with two Type B screws.



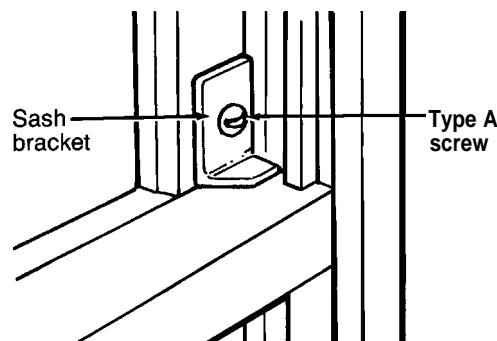
#### INSTALL SASH GASKET

Cut foam sash gasket to window width and stuff between top of lower sash and glass panes of upper sash. Make sure foam gasket is flush with top of lower sash.



#### INSTALL SASH LOCK

Install sash locking bracket using Type A screws.

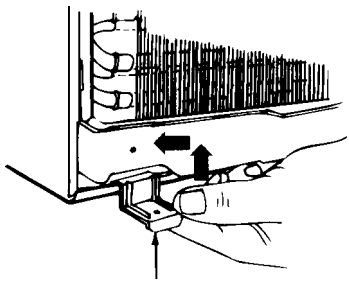


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# WINDOW INSTALLATION (Continued)

## **INSTALL CHASSIS IN CABINET**

1. Slide chassis into cabinet. (Make sure tubing on unit is not touching wall case.)
2. Lock chassis into cabinet by reinstalling chassis locking bracket and chassis locking screw removed in Step 2.



Chassis locking bracket

3. Reconnect ground wire removed in Step 2 to chassis.
4. Remove enough line cord to reach the wall receptacle.

## **CHECK FOR AIR LEAKS.**

Seal small openings around cabinet with gum-type sealer, provided.

## **INSTALL FRONTGRILLE**

See Front Grille section.

# THROUGH-THE-WALL INSTALLATION

THE CABINET MAY BE INSTALLED THROUGH THE WALL IN BOTH EXISTING BUILDINGS AND NEW CONSTRUCTION.

## IMPORTANT

- Any side louvers must project on the **outdoor** side of the wall.
- The room side of the cabinet must project into the room at least 1" from the finished wall.
- The cabinet must be installed level from side to side and with a 3/8" tilt from front to rear.

## TOOLS REQUIRED

- Phillips head screwdriver
- Blade-type screwdriver
- Magnetic stud finder (optional)
- Tin snips
- Handsaw
- Hammer
- Level
- Caulking gun
- Chisel
- Tape measure
- Concrete saw (if installing through a masonry wall)

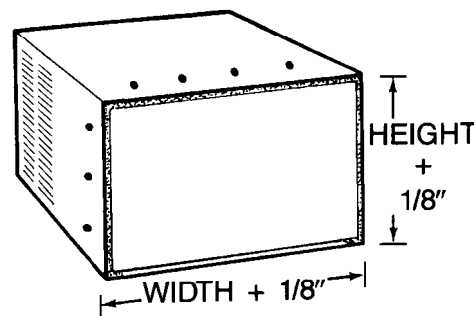
## ADDITIONAL MATERIALS NEEDED

(obtain locally)

- 12 #10 wood screws, 1" long
- 1 tube high grade caulking compound
- Wooden framing studs
- Lintel, if required, to support bricks or blocks above opening
- Flashing, aluminum or galvanized steel

## 1 PREPARE WALL OPENING.

1. Determine size of opening. Measure width and height of cabinet and add 1/8" to each dimension.



2. Choose the wall opening location. Be sure a power receptacle is (or will be) installed nearby.
3. Make the opening. Frame it to support the weight of the air conditioner.

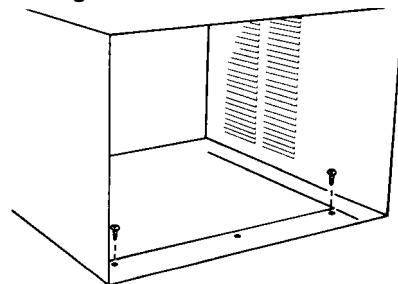
Add metal flashing over bottom of frame opening and 1" up on sides to reduce the possibility of moisture entering the area between the inner and outer wall. The flashing lip should be 1" wide and bent down 45°. See the illustration, page 14.

## 2 PREPARE THE CABINET

1. Remove chassis from cabinet. See Step 2 of Window Installation.
2. With caulking compound or electrical tape, seal all holes provided in the cabinet for window installation hardware not used in this installation.

## INSTALL CABINET IN WALL.

1. Place cabinet in wall opening.
2. Secure cabinet bottom rail to wooden frame with two 1" long #1 O wood screws.

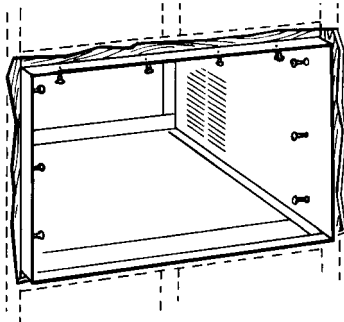


(continued next page)

# THROUGH-THE-WALL INSTALLATION (continued)

## ❑ **INSTALL CABINET IN WALL (continued).**

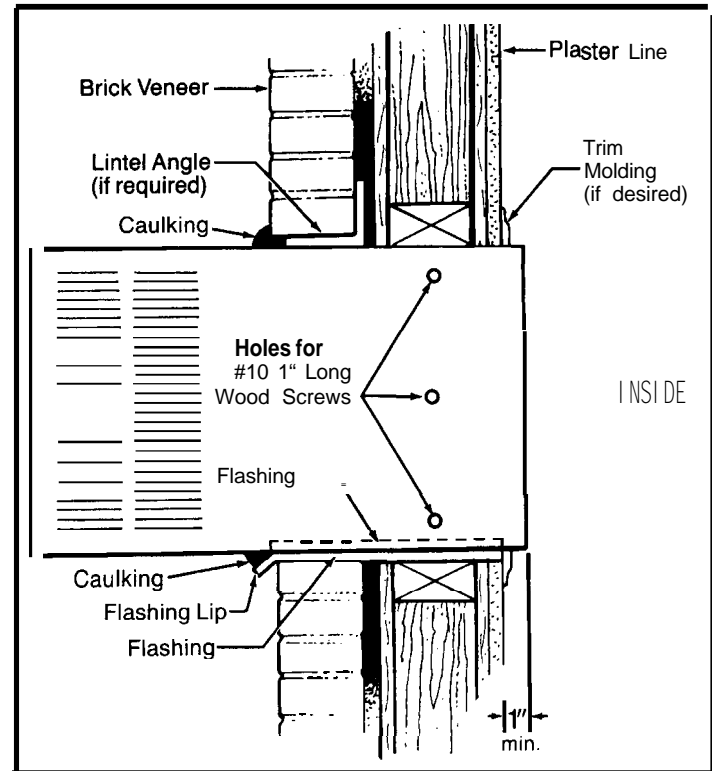
3. Secure cabinet sides to wooden frame with six 1" long #1 O wood screws and secure cabinet top to frame with four 1" long #1 O wood screws.



Drill holes in cabinet sides and top, if necessary for proper installation. If frame is oversize, use shims to prevent cabinet distortion.

4. Caulk all four sides on the outdoor side of cabinet to prevent moisture from getting through to the interior wall. Use of flashing (a piece of aluminum or galvanized steel available at most hardware stores) will further prevent moisture from getting into interior walls.

5. Install wood trim molding (obtained locally) around roomside projection of cabinet, if desired.



## ❑ **SLIDE CHASSIS INTO CABINET**

Lift the chassis and carefully slide it into cabinet. Do not push on controls or finned coils. Make sure chassis is firmly seated toward rear of cabinet.

## 5 **INSTALL CHASSIS IN CABINET**

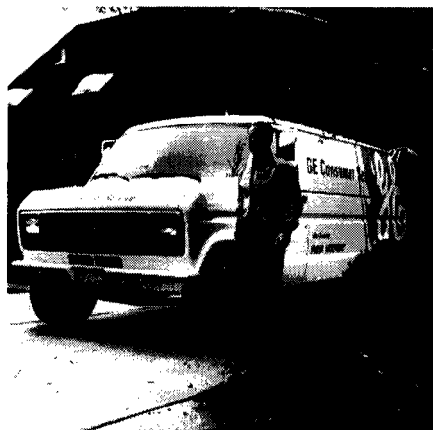
See Step 8 of Window Installation.

## 6 **INSTALL FILTER AND GRILLE**

See Care and Cleaning section.

# We'll Be There

With the purchase of your new GE appliance, receive the assurance that if you ever need information or assistance from GE, we'll be there. All you have to do is call-toll-free!



## In-Home Repair Service

**800-GE-CARES**  
(800-432-2737)

AGE consumer service professional will provide expert repair service, scheduled at a time that's convenient for you. Many GE Consumer Service company-operated locations offer you service today or tomorrow, or at your convenience (7:00 a.m. to 7:00 p.m. weekdays, 9:00 a.m. to 2:00 p.m. Saturdays). Our factory-trained technicians know your appliance inside and out—so most repairs can be handled in just one visit.



## Service Contracts

**800-626-2224**

You can have the secure feeling that GE Consumer Service will still be there after your warranty expires. Purchase a GE contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.

## Parts and Accessories

**800-626-2002**

Individuals qualified to service their own appliances can have needed parts or accessories sent directly to their home, free of shipping charge! The GE parts system provides access to over 47,000 parts... and all GE Genuine Renewal Parts are fully warranted. VISA, MasterCard and Discover cards are accepted.

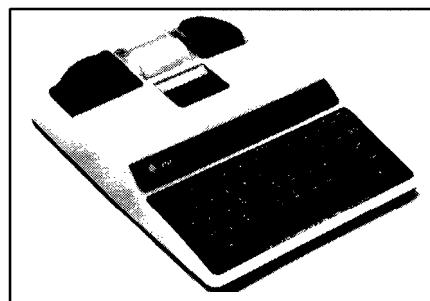
User maintenance instructions contained in this booklet cover procedures intended to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.



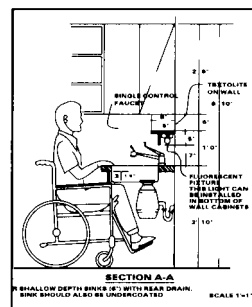
## GE Answer Center®

**800.626.2000**

Whatever your question about any GE major appliance, GE Answer Center® information service is available to help. Your call and your question—will be answered promptly and courteously. And you can call any time. GE Answer Center® service is open 24 hours a day, 7 days a week.



Telecommunication Device for the Deaf



## For Customers With Special Needs...

**800.626.2000**

Upon request, GE will provide Braille controls for a variety of GE appliances and a brochure to assist in planning a barrier-free kitchen for persons with limited mobility. To obtain these items free of charge, call 800.626.2000.

Consumers with impaired hearing or speech who have access to a TDD or a conventional teletypewriter may call 800-TDD-GEAC (800-8334322) to request information or service.

# YOUR GE ROOM AIR CONDITIONER WARRANTY

Save proof of original purchase date such as your sales slip or cancelled check to establish warranty period.

## WHAT IS COVERED

### FULL ONE-YEAR WARRANTY

For one year from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace **any part of the room air conditioner that fails because of a manufacturing defect.**

### FULL-FIVE YEAR WARRANTY

For five years from the date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace **any part of the sealed refrigerating system** (the compressor, condenser, evaporator and all connecting tubing) that fails because of a manufacturing defect.

**For each of the above warranties:** Transportation expense to and from a service shop and shop service labor if required will be free of charge.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for use in the 48 mainland states, Hawaii and Washington, D.C. In Alaska the warranty is the same except that it is **LIMITED** because you must pay to ship the product to the service shop or for the service technician's travel costs to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours.

Look in the White or Yellow Pages of your telephone directory for GENERAL ELECTRIC COMPANY, GENERAL ELECTRIC FACTORY SERVICE, GENERAL ELECTRIC-HOTPOINT FACTORY SERVICE or GENERAL ELECTRIC CUSTOMER CARE® SERVICE.

## WHAT IS NOT COVERED

- Service trips to your home to teach you how to use the product.

Read your Use and Care material. If you then have any questions about operating the product please contact your dealer or our Consumer Affairs office at the address below, or call, toll free:

GE Answer Center®  
800.626.2000  
consumer information service

- Improper installation.

If you have an installation problem, or if the air conditioner is of improper cooling capacity for the intended use, contact your dealer or installer. You are responsible for providing adequate electrical connecting facilities.

- Replacement of house fuses or resetting of circuit breakers.

•In commercial locations labor necessary to move the unit to a location where it is accessible for service by an individual technician.

- Failure of the product resulting from modifications to the product or due to unreasonable use including failure to provide reasonable and necessary maintenance.

. Failure due to corrosion on models not corrosion-protected.

. Damage to product caused by improper power supply voltage, accident, fire, floods or acts of God.

WARRANTOR IS **NOT** RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company

If further help is needed concerning this warranty, write:  
Manager—Consumer Affairs, GE Appliances, Louisville, KY 40225