



# Use and Care Guide

## Radiant Cooktop



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## HELP US HELP YOU...

### **Before using your cooktop, read this guide carefully.**

It is intended to help you operate and maintain your new cooktop properly.

Keep it handy for answers to your questions.

If you don't understand something or need more help, write (include your phone number):

Consumer Affairs  
GE Appliances  
Appliance Park  
Louisville, KY 40225

### **How to Remove Packaging Tape**

To assure no damage is done to the finish of the product, the safest way to remove the packaging tape adhesive on new appliances is an application of a household liquid dishwashing detergent, mineral oil or cooking oil. Apply with a soft cloth and allow to soak. Wipe dry and then apply an appliance polish to thoroughly clean and protect the surface.

NOTE: The plastic tape must be removed from the chrome trim on cooktop parts. It cannot be removed if it is baked on.

### **Write down the model and serial numbers.**

You'll find them on a label under the cooktop.

These numbers are also on the Consumer Product Ownership Registration Card that came with your cooktop. Before sending in this card, please write these numbers here:

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Model Number

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Serial Number

Use these numbers in any correspondence or service calls concerning your cooktop.

### **If you received a damaged cooktop...**

Immediately contact the dealer (or builder) that sold you the cooktop.

### **Save time and money.**

#### **Before you request service...**

Check the Problem Solver in the back of this guide. It lists causes of minor operating problems that you can correct yourself.

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## IF YOU NEED SERVICE...

To obtain service, see the Consumer Services page in the back of this guide.

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are three steps to follow for further help.

FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

NEXT, if you are still not pleased, write all the details—including your phone number—to:

Manager, Consumer Relations  
GE Appliances  
Appliance Park  
Louisville, KY 40225

FINALLY, if your problem is still not resolved, write:

Major Appliance Consumer Action Panel  
20 North Wacker Drive  
Chicago, IL 60606

# IMPORTANT SAFETY INSTRUCTIONS

Read all instructions before using this appliance.



When using electrical appliances, basic safety precautions should be followed, including the following:

- **Have the installer show you the location of the circuit breaker or fuse.** Mark it for easy reference.
- **Use this appliance only for its intended use** as described in this guide.
- **Be sure your appliance is properly installed and grounded** by a qualified technician in accordance with the provided installation instructions.
- **Do not attempt to repair or replace any part of your cooktop unless it is specifically recommended in this guide.** All other servicing should be referred to a qualified technician.
- **Before performing any service, DISCONNECT THE COOKTOP POWER SUPPLY AT THE HOUSEHOLD DISTRIBUTION PANEL BY REMOVING THE FUSE OR SWITCHING OFF THE CIRCUIT BREAKER.**
- **Do not leave children alone—children** should not be left alone or unattended in an area where an appliance is in use. They should never be allowed to sit or stand on any part of the appliance.
- **Do not allow anyone to climb, stand or hang on the cooktop,**
- **CAUTION: ITEMS OF INTEREST TO CHILDREN SHOULD NOT BE STORED IN CABINETS ABOVE A COOKTOP—CHILDREN CLIMBING ON THE COOKTOP TO REACH ITEMS COULD BE SERIOUSLY INJURED.**
- **Never wear loose-fitting or hanging garments while using the appliance.** Be careful when reaching for items stored in cabinets over the cooktop. Flammable material could be ignited if brought in contact with hot surface unit and may cause severe burns.
- **Use only dry pot holders—moist or damp pot holders on hot surfaces may result in burns from steam.** Do not let pot holders touch hot surface unit. Do not use a towel or other bulky cloth in place of a pot holder. Such cloths can catch fire on a hot surface unit.
- **For your safety, never use your appliance for warming or heating the room.**
- **Do not store flammable materials near the cooktop.**



- **Keep the hood and grease filters clean to maintain good venting and to avoid grease fires.**
- **Do not store or use combustible materials, gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**
- **Do not let cooking grease or other flammable materials accumulate on the cooktop.**



- **Do not use water on grease fires. Never pick up a flaming pan.** Turn the controls off. Smother a flaming pan on surface unit by covering the pan completely with a well-fitting lid, cookie sheet or flat tray. Use a multi-purpose dry chemical or foam-type fire extinguisher.

Flaming grease outside a pan can be put out by covering it with baking soda or, if available, by using multi-purpose dry chemical or foam-type fire extinguisher.

- **Clean the cooktop with caution.** If a wet sponge or cloth is used to wipe spills on a hot surface unit, be careful to avoid steam burns. Some cleansers can produce noxious fumes if applied to a hot surface.

When the cooktop is cool, use only Cook Top Cleaning Creme brand cleaner to clean the cooktop.

- **Do not operate the radiant surface units if the glass is broken.** Spillovers or cleaning solution may penetrate a broken cooktop and create a risk of electrical shock. Contact a qualified technician immediately should your glass cooktop become broken.
- **Use care when touching the cooktop.** The glass surface of the cooktop will retain heat after the controls have been turned off.
- **Do not touch the surface units.** These surfaces may be hot enough to burn even though they are dark in color. During and after use, do not touch, or let clothing or other flammable materials contact the surface units or areas nearby surface units; allow sufficient time for cooling, first. Potentially hot surfaces include the cooktop and areas facing the cooktop.
- **When cooking pork,** follow the directions exactly and always cook the meat to an internal temperature of at least 170°F. This assures that, in the remote possibility that trichina may be present in the meat, it will be killed and the meat will be safe to eat.

(continued next page)



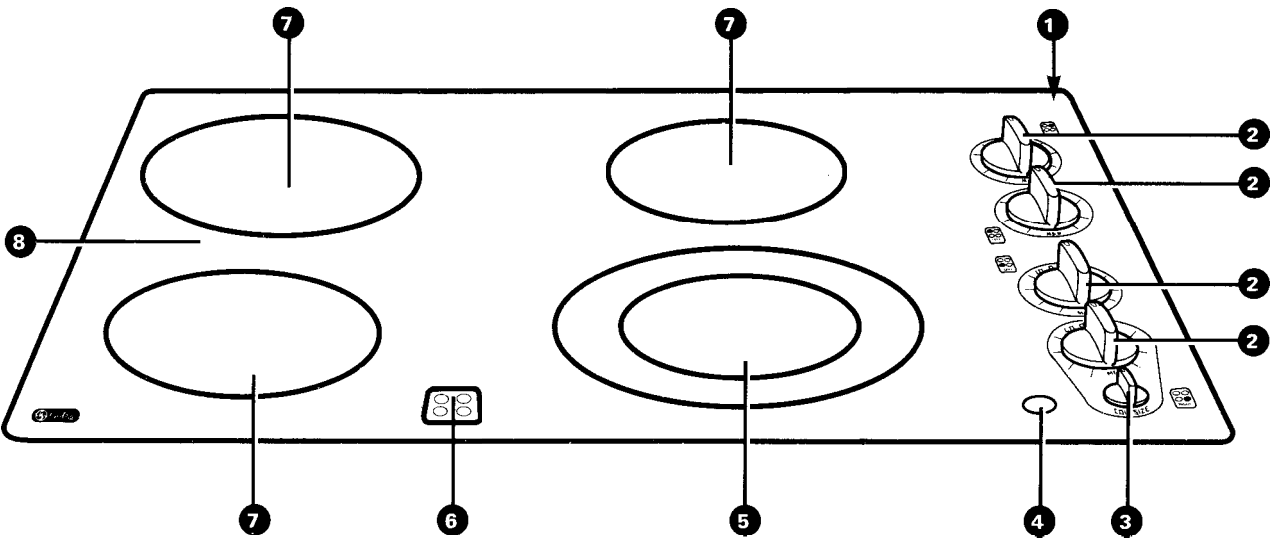
# IMPORTANT SAFETY INSTRUCTIONS

(continued)

- **Never leave the surface units unattended at high heat settings.** Boilovers cause smoking and greasy spillovers that may catch on fire.
- **Use proper pan size—** Select cookware having flat bottoms large enough to cover the surface unit's heating area. The use of undersized cookware will expose a portion of the surface unit to direct contact and may result in ignition of clothing. Proper relationship of cookware to surface unit will also improve efficiency. See the Cookware Tips section of the guide.
- **Never try to move a pan of hot fat,** especially a deep fat fryer. Wait until the fat is cool.
- **Only” certain types of glass, glass/ceramic, earthenware or other glazed containers are suitable for cooktop surface; others may break because of the sudden change in temperature.**
- **To minimize the possibility of burns,** ignition of flammable materials and spillage, the handle of a container should be turned toward the center of the cooktop without extending over nearby surface units.
- **Always keep combustible wall coverings, curtains or drapes** a safe distance away from your cooktop.
- **Always keep dish towels, dish cloths, pot holders and other linens** a safe distance away from your cooktop.
- **Do not leave paper products, cooking utensils or food on the cooktop when not in use.**
- **Avoid scratching the glass cooktop.**  
The cooktop can be scratched with items such as sharp instruments, rings or other jewelry and rivets on clothing.
- **Never use the glass cooktop surface as a cutting board.**
- **Do not place or store items on top of the glass cooktop surface when it is not in use.**
- **Be careful when placing spoons or other stirring utensils** on glass cooktop surface when it is in use. They may become hot and could cause burns.
- **Avoid heating an empty pan.** Doing so may damage the cooktop and the pan.
- **Do not allow water, other liquids or grease** to remain on the cooktop or control panel.
- **Always heat fat slowly, and watch as it heats.**
- **Clean only parts listed in this guide.**
- **Do not stand on the glass cooktop.**
- **Keep cooktop clean and free of accumulation of grease or spillovers which may ignite.**
- **To minimize the possibility of burns, always be certain** that the controls for all surface units are at the off position and the entire glass surface is cool before attempting to clean the cooktop.
- **Always keep wooden and plastic utensils and canned food** a safe distance away from your cooktop. They may become hot and could cause burns.
- **N-ever heat unopened food containers.**  
Pressure buildup may make container burst and cause injury.
- **Teach children not to play with controls or any other part of the cooktop.**
- **Always turn the surface units off before removing the cookware.**
- **Keep an eye on foods being fried at high or medium high heats.**
- **When flaming foods are under the hood, turn — the fan off.** The fan, if operating, may spread the flame.
- **Foods for frying should be as dry as possible.**  
Frost on frozen foods or moisture on fresh foods can cause hot fat to bubble up and over the sides of the pan.
- **Use little fat for effective shallow or deep-fat frying.** Filling the pan too full of fat can cause spillovers when food is added.
- **If a combination of oils or fats will be used in frying,** stir together before heating, or as fats melt slowly.
- **Use a deep fat thermometer whenever possible** to prevent overheating fat beyond the smoking point.
- **Never leave jars or cans of fat drippings on or near your cooktop.**
- **To avoid possible damage to the cooking surface,** do not apply Cook Top Cleaning Creme to the glass surface when it is hot.
- **After cleaning,** use a dry cloth or paper towel to remove all Cook Top Cleaning Creme residue.
- **Read and follow all instructions and warnings on Cook Top Cleaning Creme labels.**

## SAVE THESE INSTRUCTIONS

# FEATURES OF YOUR COOKTOP



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## HOW DOES THIS COOKTOP COMPARE TO YOUR OLD ONE?

Your new cooktop has a radiant glass ceramic cooktop. If you are used to cooking with gas burners or electric surface units, you will notice some differences when you use the radiant cooktop.

The best types of cookware to use, plus heat-up and cool-down times, depend upon the type of burner or surface unit you have.

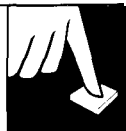
The following chart will help you to understand the differences between radiant cooktops and any other type of cooktop you may have used in the past.

Type of Cooktop	Description	How it Works
<b>Radiant (Glass Ceramic) Cooktop</b> 	Electric coils under a glass-ceramic cooktop.	Heat travels to the glass surface and then to the cookware, so pans must be flat on the bottom for good cooking results. The glass cooktop stays hot enough to continue cooking long after it is turned off. Remove the pan from the surface unit if you want cooking to stop.
<b>Electric Coil</b> 	Flattened metal tubing containing electric resistance wire suspended over a drip pan.	Heats by direct contact with the pan and by heating the air under the pan. For best cooking results, use good quality pans. Electric coils are more forgiving of warped pans than radiant or solid disks. Heats up quickly but does not change heat settings as quickly as gas or induction. Electric coils stay hot enough to continue cooking for a short time after they are turned off.
<b>Induction</b> 	High frequency induction coils under a glass surface.	Pans must be made of ferrous metals (metal that attracts a magnet). Heat is produced by a magnetic circuit between the coil and the pan. Heats up right away and changes heat settings right away, like a gas cooktop. After turning the control off, the glass cooktop is hot from the heat of the pan, but cooking stops right away.
<b>Solid Disk</b> 	Solid cast iron disk sealed to the cooktop surface.	Heats by direct contact with the pan, so pans must be flat on the bottom for good cooking results. Heats up and cools down more slowly than electric coils. The disk stays hot enough to continue cooking after it is turned off. Remove the pan from the solid disk if you want the cooking to stop.
<b>Gas Burners</b> 	Regular or sealed gas burners use either LP gas or natural gas.	Flames heat the pans directly. Pan flatness is not critical to cooking results, but pans should be well balanced. Gas burners heat the pan right away and change heat settings right away. When you turn the control off, cooking stops right away.

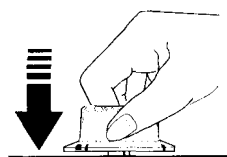
## CONTROL KNOBS

At both OFF and HI the control “clicks” into position. In a quiet kitchen, you may hear slight “clicking” sounds—an indication that the heat settings you selected are being maintained.

Switching heats to higher settings always results in a quicker change than switching to lower settings.



## How to Set the Controls



1. Grasp the control knob.

2. Turn the knob to the desired heat setting.

The control must be pushed in to set only from the OFF position. When the control is in any position other than OFF, it may be rotated without pushing it in.

Be sure you turn the control knob to OFF when you finish cooking.

The “UNIT ON” indicator light will glow when any surface unit is on.

## Cooking Guide for Using Heat Settings

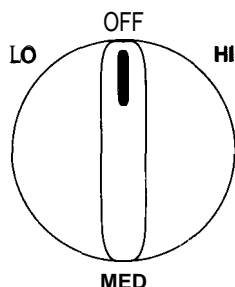
**HI**—Quick start for cooking; brings water to a boil.

**Medium High**—(Setting halfway between HI and MED) Fast fry, pan broil; maintains a fast boil on large amounts of food.

**MED**—Sauté and brown; maintains a slow boil on large amounts of food.

**Medium Low**—(Setting halfway between MED and LO) Cook after starting at HI; cooks with little water in covered pan.

**LO**—Steam rice, cereal; maintains serving temperature of most foods. Slow cooking and simmering.



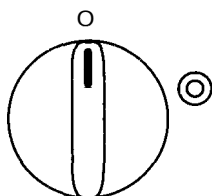
Cooktop temperatures increase with the number of surface units that are on. With 3 or 4 units turned on, surface temperatures are high so be careful when touching the cooktop. The hot surface indicator light will remain lit after the surface unit is off until the surface is cool enough to touch.

### NOTE:

- At HI, Medium High settings, never leave food unattended. Boilovers cause smoking; greasy spillovers may catch on fire.
- At Medium Low, LO settings, melt chocolate and butter on small surface unit.
- When a surface unit is turned on, the unit can be seen glowing red within a few seconds. The red glow will turn on and off (cycling) to maintain the selected heat setting. With poor cookware, you will see frequent cycling of the unit off and on. Good, flat cookware will minimize the cycling. See the Surface Cookware Tips section.
- It is safe to place hot cookware from the oven or surface on the glass ceramic surface when it is cool

## Dual Surface Unit Knob

The right front surface unit has 2 cooking sizes to select from so you can match the size of the unit to the size of the cookware you are using.



To use the large (9 inch) surface unit, turn the COIL SELECT knob clockwise to ⊙. Push in and turn the control knob to the desired setting. The unit will heat the entire area contained by the larger circle.

To use the small (6 inch) surface unit, turn the COIL SELECT knob counterclockwise to o. Push in and turn the control knob to the desired setting. The unit will only heat the area inside the smaller circle.



## COOKWARE TIPS

### Types of Cookware

The following information will help you choose cookware which will give good performance.

**Stainless Steel:** *highly recommended*

Especially good with a sandwich clad bottom. The sandwich bottom combines the benefits of stainless steel (appearance, durability and stability) with the advantages of aluminum or copper (heat conduction, even heat distribution).

**Aluminum:** *heavyweight recommended*

Good conductivity. Aluminum residues sometimes appear as scratches on the cooktop, but can be removed if cleaned immediately. Because of its low melting point, thin weight aluminum should not be used.

**Porcelain/Enamel:**

Good performance only with a thick, flat, smooth bottom. Avoid boiling dry, as porcelain can melt and fuse to the surface.

**Copper Bottom:** *heavyweight recommended*

Good performance, but copper may leave residue if pot is allowed to boil dry. Overheated metal can bond to glass cooktops. If pot boils dry, leaving a residue on the glass, clean immediately.

**Glass-ceramic:** *not recommended*

Poor performance. May scratch the surface. Usable, but not recommended.

**Stoneware:** *not recommended*

Poor performance. May scratch the surface. Usable, but not recommended.

**Cast Iron:** *not recommended*

Poor performance. May scratch the surface. Usable, but not recommended.

### How to Check Pan Performance

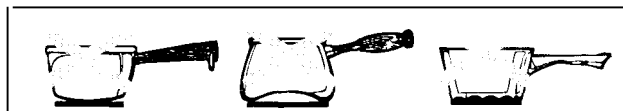
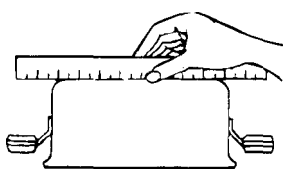
**Use of correct cookware can affect the cooking performance and cleaning of your cooktop.**

The correct cookware reduces the temperature of the cooktop surface and minimizes the chance of spillovers burning onto the cooktop.

**You must use pans with perfectly flat bottoms.**

Some pans may have curved or rounded bottoms or may be warped. If you are unsure of the flatness of your pans you may do this quick test.

Turn your pan upside down on the countertop, place a ruler flat against the pan surface. The bottom of the pan and the straight edge of the ruler should fit flush against each other all the way across. Turn the ruler a full 360 degrees, checking for any space between the ruler and the bottom of the pan.



Pans with rounded, curved, ridged or warped bottoms are not recommended.

Another simple test to determine even heat distribution across the cookware bottom is to put one inch of water in the pan. Bring the water to a boil and observe the location of bubbles as the water starts to boil.

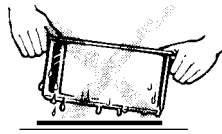
Good flat cookware will have an even distribution of bubbles over the bottom surface area of the pan. Bubbles localized in only a portion of the bottom indicate uneven contact of the pan to the surface unit, uneven heat transfer or an unsuitable pan.

Use pans that match the diameter of the surface unit. Cooking performance will not be as good if the cookware is either smaller or larger than the surface unit.





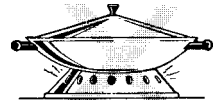
Place only dry pans on the surface units. Do not place lids on the surface units, particularly wet lids.



- We recommend that you use only a flat-bottomed wok. They are available at your local retail store. The bottom of the wok should have the same diameter as the surface unit to insure proper contact.



- Do not use woks that have support rings. This type of wok will not heat on radiant surface units.



- Some special cooking procedures require specific cookware such as pressure cookers, deep fat fryers, etc. All cookware must have flat bottoms and be the correct size.

## CAUTION



- Never cook directly on the glass. Always use cookware.



- Do not slide cookware across the cooktop because it can scratch the glass—the glass is scratch resistant, not scratch proof.



- Always place the pan in the center of the surface unit you are cooking on.



- Do not use the surface as a cutting board.



## HOME CANNING TIPS

Pots that extend beyond 1 inch of the surface unit's circle are not recommended for most surface cooking. However, when canning with water-bath or pressure canner, larger-diameter pots may be used. This is because boiling water temperatures (even under pressure) are not harmful to the cooktop surfaces surrounding the surface units.

**HOWEVER, DO NOT USE LARGE DIAMETER CANNERS OR OTHER LARGE DIAMETER POTS FOR FRYING OR BOILING FOODS OTHER THAN WATER.** Most syrup or sauce mixtures—and all types of frying—cook at temperatures much higher than boiling water. Such temperatures could eventually harm the glass cooktop surfaces.

### Observe the Following Points in Canning

1. Be sure the canner fits over the center of the surface unit. If your cooktop or its location does not allow the canner to be centered on the surface unit, use smaller diameter pots for good canning results.
2. Flat-bottomed canners must be used. Do not use canners with flanged or rippled bottoms (often found in enamelware) because they don't make enough contact with the surface units and take a long time to boil water.
3. When canning, use recipes and procedures from reputable sources. Reliable recipes and procedures are available from the manufacturer of your canner; manufacturers of glass jars for canning, such as Ball and Kerr; and the United States Department of Agriculture Extension Service.
4. Remember that canning is a process that generates large amounts of steam. To avoid burns from steam or heat, be careful when canning.

**NOTE:** If your house has low voltage, canning may take longer than expected, even though directions have been carefully followed. The process time will be shortened by:

- (1) using a pressure canner, and
- (2) starting with **HOT** tap water for fastest heating of large quantities of water.



**Flat-bottomed canners are required for glass cooktops.**

### CAUTION:

Safe canning requires that harmful microorganisms are destroyed and that the jars are sealed completely. When canning foods in a water-bath canner, a gentle but steady boil must be maintained for the required time. When canning foods in a pressure canner, the pressure must be maintained for the required time.

After you have adjusted the controls, it is very important to make sure the prescribed boil or pressure levels are maintained for the required time.

The cooktop surface units have temperature limiters that prevent the glass cooktop from getting too hot. If the bottom of your canner is not flat, the surface unit can overheat, triggering the temperature limiter to cycle the unit off for a time. This will stop the boil or reduce the pressure in the canner.

Since you must make sure to process the canning jars for the prescribed time, with no interruption in processing time, you cannot can on any of the cooktop surface units if your canner is not flat enough.

### What is a Temperature Limiter?

Every radiant surface unit has a Temperature Limiter. The Temperature Limiter protects the glass-ceramic surface from getting too hot.

The Temperature Limiter may cycle the units off for a time if:

- The pan boils dry.
- The pan bottom is not flat.
- The pan is off center.
- There is no pan on the unit.

# SURFACE CLEANING



## Glass Ceramic Cooktop Cleaning

Cleaning of glass ceramic cooktops is different from cleaning a standard porcelain finish. To maintain and protect the surface of your new glass ceramic cooktop follow these basic steps.

Before you use the cooktop for the first time, clean it with Cook Top Cleaning Creme. This helps protect the top and makes clean-up easier.

**DAILY CLEANING: Use only Cook Top Cleaning Creme on Glass Ceramic.**

**For normal, light soil:**

1. Rub a few drops (less is better) of Cook Top Cleaning Creme onto the soiled area using a damp paper towel. Wipe until all soil and creme are removed. Frequent cleaning leaves a protective coating which is essential in preventing scratches and abrasions.
2. Clean the surface with Cook Top Cleaning Creme after each use.

**For heavy, burned on soil:**

1. Apply a few drops of Cook Top Cleaning Creme to the (cool) soiled area.
2. Using a damp paper towel, rub creme into the burned on area. As with any burned on spill, this may require some effort.
  - Carefully scrape remaining soil with the razor scraper. Hold the scraper at a 30° angle against the ceramic surface.
4. If any soil remains, repeat the steps listed above. For additional protection, after all soil has been removed, polish the entire surface with the Cook Top Cleaning Creme.
5. Buff with a dry paper towel.

**NOTE:**


- Using a razor scraper will not damage the surface if the 30° angle is maintained.
- Be sure to use a new, sharp razor scraper. Do not use a dull or nicked blade.
- **Store the razor scraper out of reach of children.**

## PRECAUTIONS

- Most cleaners contain ammonia, chemicals and abrasives which can damage the surface of your cooktop. Use **only the Cook Top Cleaning Creme for proper cleaning and protection of your glass ceramic surface.**
- If you slide **aluminum or copper cookware** across the surface of your cooktop, they may leave **metal markings which appear as scratches.** If this should happen, use the razor scraper and Cleaning Creme to remove these markings. Failure to remove these residues immediately may leave permanent marks.
- Water stains (mineral deposits) are removable using Cook Top Cleaning Creme or full strength white vinegar.

## Special Care:

**Sugary spillovers** (such as jellies, fudge, candy syrups) or **melted plastics** can cause pitting of the surface of your cooktop (not covered by the warranty) unless the spill is removed while still hot. **Special care should be taken when removing hot substances.** Follow these instructions carefully and remove the soil while the spill is still hot.

1. Turn off all the surface units affected by the spillover. Remove hot pans.
2. Wearing an oven mitt, hold the razor scraper at a 30° angle to the cooktop and scrape the hot spill to a cool area outside the surface unit. 
3. With the spill in a cool area, use a dry paper towel to remove any excess. Any spillover remaining should be left until the surface of the cooktop has cooled. Do not continue to use the soiled surface unit until all of the spillover has been removed. Follow the steps under Heavy Soil to continue the cleaning process.

## General Information:

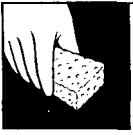
As the Cook Top Cleaning Creme cleans, it leaves a protective coating on the cooktop surface. This coating helps to prevent build-up of mineral deposits (water spots) and will make future cleaning easier. Dishwashing detergents remove this protective coating and therefore make the cooktop more susceptible to staining.

**To conveniently order more creme and/or scrapers for cleaning your radiant cooktop, please call our toll free number:**

<b>National Parts Center</b>	<b>800-626-2002</b>
Creme 10 oz.	# WB02X8273
Scraper	# WX5X1614
Creme and scraper kit	# WB64X5027

- If pots with a thin overlay of aluminum, copper or enamel are allowed to boil dry, the overlay may bond with the glass ceramic and leave a black discoloration. This should be removed immediately before heating again or the discoloration may be permanent.
- Use of window cleaner may leave an iridescent film on the cooktop. Cook Top Cleaning Creme will remove this discoloration.

**Read and follow all instructions and warnings on Cook Top Cleaning Creme labels.**



## CARE AND CLEANING

Proper care and cleaning are important so your radiant cooktop will give you efficient and satisfactory service. If soil, mineral deposits from evaporated water spills or metal rub-off from aluminum cookware is not removed, it will burn on the glass cooktop surface and cause permanent discoloration.

Follow these directions carefully in caring for your cooktop to assure safe and proper maintenance.

**Be sure that the surface unit control knobs are turned off and that the entire cooktop is cool before cleaning.** Do not use a cooktop cleaner on a hot cooktop. The fumes can be hazardous to your health and can chemically attack the glass surface.

### Control Knobs

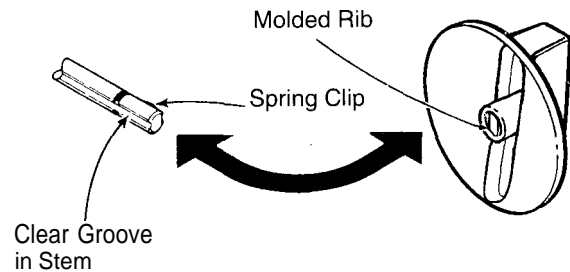
The control knobs may be removed for easier cleaning.

**Before removing the knobs for cleaning,** please note that the knobs are in the proper OFF position. When replacing the knobs, check the OFF position to insure proper placement.

The knob stem has a groove in each side. The groove on one side has a spring clip. The other groove is clear (see illustration). When removing the knob, it may be helpful to slip a thin cloth (such as a handkerchief) or a piece of string under and around the knob edge and pull up. Check the inside of the knob and find the molded rib.

**Wash the knobs in soap and** water or a vinegar and hot water solution but do not soak.

Replace the knob by fitting the molded rib inside the knob into the clear groove on the stem.



### Cooktop Frame

Use the same cleaning methods as those described for the glass ceramic top with the exception of using a scraper. Do not scrape the frame as this will damage the metal surface.

# QUESTIONS? USE THIS PROBLEM SOLVER



PROBLEM	POSSIBLE CAUSE
SURFACE UNITS WILL NOT MAINTAIN A ROLLING BOIL OR FRYING RATE IS NOT FAST ENOUGH	<ul style="list-style-type: none"> <li>You must use pans which are absolutely flat. If light can be seen between the pan bottom and a straight edge, the surface units will not transfer heat properly.</li> <li>Pan bottoms should closely match the diameter of the surface unit selected,</li> </ul>
“COOKTOP FEELS HOT	<ul style="list-style-type: none"> <li>The glass cooktop surfaces may seem hotter than you are used to. This is normal. <b>Make sure flat-bottomed pans are used.</b></li> </ul>
FOODS COOK SLOWLY	<ul style="list-style-type: none"> <li><b>Improper cookware being</b> used. Pan bottoms should be flat, fairly heavy weight and the same diameter as the surface unit selected.</li> </ul>
SURFACE UNITS DO NOT WORK PROPERLY	<ul style="list-style-type: none"> <li>Difficulty may be in the main distribution panel of your house, caused by a blown cooktop-circuit fuse, a tripped cooktop-circuit breaker, the main fuse or the main circuit breaker, depending on the nature of the power supply. If a circuit breaker is involved, reset it. If the control box uses fuses, the cooktop fuse (a cartridge-type) should be changed, <b>BUT ONLY BY SOMEONE FAMILIAR WITH ELECTRICAL CIRCUITS.</b> If after performing one of these procedures, the fuse blows or circuit breaker trips again, call for service.</li> <li><b>NOTE: Apartment tenants or condominium owners should ask their building management to perform this check before calling for service.</b></li> <li>Cooktop surface unit controls are not properly set, or the wrong control knob is set for the surface unit you are using.</li> </ul>
TINY SCRATCHES (may appear as cracks) OR ABRASIONS ON RADIANT COOKTOP GLASS SURFACE	<ul style="list-style-type: none"> <li>Incorrect cleaning methods have been used, cookware with rough bottoms have been used, or coarse particles (salt or sand) were between the cookware and the surface of the cooktop. Use recommended cleaning procedures, be sure cookware bottoms and cookware are clean before use, and use cookware with smooth bottoms. Tiny scratches are not removable but will become less visible in time as a result of cleaning.</li> </ul>
METAL MARKINGS (may appear as scratches)	<ul style="list-style-type: none"> <li>Do not slide aluminum cookware across the surface. Use recommended cleaning procedure to remove marks.</li> <li>Incorrect cleaning materials have been used, encrusted boilovers or grease spatters remain on the surface. Use a razor scraper and recommended cleaning procedure.</li> </ul>
DARK STREAKS OR SPECKS	<ul style="list-style-type: none"> <li>Use a razor scraper and recommended cleaning procedure.</li> </ul>
AREAS OF DISCOLORATION ON COOKTOP	<ul style="list-style-type: none"> <li>Marks from aluminum and copper pans as well as mineral deposits from water or food can be removed with Cook Top Cleaning Creme.</li> </ul>
HOT SUGAR MIXTURES/ PLASTIC MELTED TO THE SURFACE	<ul style="list-style-type: none"> <li>See the Glass Ceramic Cooktop Cleaning section.</li> </ul>
FREQUENT CYCLING OFF AND ON OF RADIANT SURFACE UNITS	<ul style="list-style-type: none"> <li>Incorrect cookware used. Use only flat cookware to minimize cycling.</li> </ul>
CONTROL KNOB WILL NOT TURN	<ul style="list-style-type: none"> <li>When the knob is at the OFF position, it must be pushed in before it can be turned. When the knob is at any other position, it can be turned without being pushed in.</li> </ul>

If you need more help.. call, toll free:  
GE Answer Center” 800.626.2000 consumer information service

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# NOTES

# We'll Be There

With the purchase of your new GE appliance, receive the assurance that if you ever need information or assistance from GE, we'll be there. All you have to do is call—toll-free!

## In-Home Repair Service

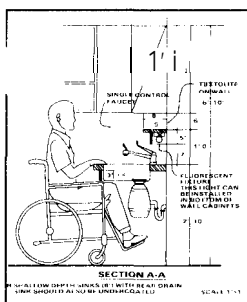
**800-GE-CARES (800-432-2737)**

A GE consumer service professional\* will provide expert repair service, scheduled at a time that is convenient for you. Many GE Consumer Service company-operated locations offer you service today or tomorrow, or at your convenience (7:00 a.m. to 7:00 p.m. weekdays, 9:00 a.m. to 2:00 p.m. Saturdays). Our factory-trained technicians know your appliance inside and out—so most repairs can be handled in just one visit.

## GE Answer Center®

800 626.2000

Whatever your question about any GE major appliance, GE Answer Center® information service is available to help. Your call—and your question—will be answered promptly and courteously. And you can call any time. GE Answer Center® service is open 24 hours a day, 7 days a week.



## For Customers With Special Needs...

800 626 2000

Upon request, GE will provide Braille controls for a variety of GE appliances, and a brochure to assist in planning a barrier-free kitchen for persons with limited mobility. To obtain these items, free of charge, call 800.626.2000.

Consumers with impaired hearing or speech who have access to a TDD or a conventional teletypewriter may call 800-TDD-GEAC (800-833-4322) to request information or service.

## Service Contracts

800-626-2224

You can have the secure feeling that GE Consumer Service will still be there after your warranty expires. Purchase a GE contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.

## Parts and Accessories

800 626-2002

Individuals qualified to service their own appliances can have needed parts or accessories sent directly to their home. The GE parts system provides access to over 47,000 parts... and all GE Genuine Renewal Parts are fully warranted. VISA, Mastercard and Discover cards are accepted.

User maintenance instructions contained in this booklet cover procedures intended to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

# YOUR GENERAL ELECTRIC COOKTOP WARRANTY

**Staple sales slip or cancelled check here. Proof of original purchase date is needed to obtain service under warranty.**

## WHAT IS COVERED

**FULL ONE-YEAR WARRANTY**  
For one year from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace **any part of the cooktop** that fails because of a manufacturing defect.

**FULL FIVE-YEAR WARRANTY**  
For five years from the date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace the glass cooktop due to:

- Cracking of the glass cooktop due to thermal shock
- Discoloration of the glass cooktop
- Wear-off of the pattern on the glass cooktop
- Cracking of the rubber seal between the glass cooktop and the cooktop edge

- Burn-out of any of the radiant surface units.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for ordinary home use in the 48 mainland states, Hawaii and Washington, D.C. In Alaska the warranty is the same except that it is **LIMITED** because you must pay to ship the product to the service shop or for the service technician's travel costs to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care™ servicers during normal working hours.

Should your appliance need service, during warranty period or beyond, call 800-GE-CARES (800-432-2737).

## WHAT IS NOT COVERED

- Service trips to your home to teach you how to use the product.

### **Read your Use and Care material.**



If you then have any questions about operating the product, please contact your dealer or our Consumer Affairs office at the address below, or call, toll free:

GE Answer Center®  
800.626.2000  
consumer information service

- Improper installation.  
If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, gas, exhausting and other connecting facilities as described in the Installation Instructions provided with the product.
- Replacement of house fuses or resetting of circuit breakers.

- Damage to the glass cooktop caused by use of cleaners other than the cooktop creme provided with the product.
- Damage to the glass cooktop caused by hardened spills of sugary materials or melted plastic that are not cleaned according to the directions in the Use and Care Guide.
- Damage to the product due to misuse or abuse.
- Failure of the product if it is used for other than its intended purpose or used commercially.
- Damage to product caused by accident, fire, floods or acts of God.

**WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: General Electric Company**

**If further help is needed concerning this warranty, write:  
Manager—Consumer Affairs, GE Appliances, Louisville, KY 40225**



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