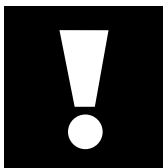
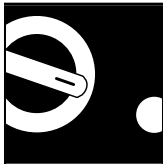
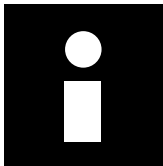


Washer

Owner's Manual

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Welcome

Welcome to the GE family. We're proud of our quality products and we believe in dependable service. You'll see it in this easy-to-use manual and you'll hear it in the friendly voices of our customer service department.

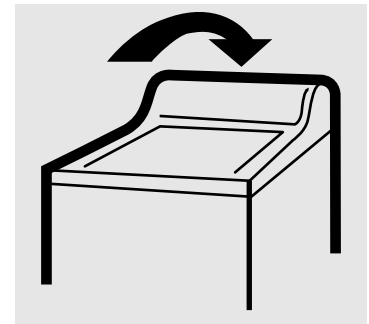
Best of all, you'll experience these values each time you do the laundry. That's important, because your new washer will be part of your family for a long time.

Start Here!

*Before
using
your
washer*

Staple your receipt to the inside back cover of this manual.

Write down the model and serial numbers here. They are behind the top edge of the control panel.



Model number

Serial number

Date of purchase

Need Help?

*Help us
help you
800.626.2000*

Before you call for service, there are a few things you can do to help us serve you better.

Read this manual. It contains instructions to help you use and maintain your washer properly.

Save time and money. Check the section titled "If Something Goes Wrong" before calling. This section was designed to solve common problems you might encounter.

If you do need service, you can relax knowing help is only a phone call away. A list of toll-free customer service numbers is included on the inside back cover. Or call the GE Answer Center® at 800.626.2000, 24 hours a day, 7 days a week.

Important Safety Information



Read all safety information before using

Many washers are located near a gas dryer or a water heater in the home.



WARNING: For your safety the information in this manual must be followed to minimize the risk of fire or explosion or to prevent property damage, personal injury or loss of life.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

IF YOU SMELL GAS

- 1** Do not try to light any appliance.
- 2** Do not touch any electrical switch; do not use any phone in your building.
- 3** Clear the room, building or area of all occupants.
- 4** Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- 5** If you cannot reach your gas supplier, call the fire department.



Water Heater Safety

Under certain conditions hydrogen gas may be produced in a water heater that has not been used for two weeks or more.

HYDROGEN GAS CAN BE EXPLOSIVE UNDER THESE CIRCUMSTANCES.

If the hot water has not been used for two weeks or more, prevent the possibility of damage or injury by turning on all hot water faucets and allow them to run for several minutes before using any electrical appliance which is connected to the hot water system. This will allow any hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.



Important Safety Information



Warning

To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

Safety Precautions

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- Do not use washer if inspection cover (on bottom right-hand side of washer) has been removed or damaged.
- This washer must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet with your washer, you can obtain one by calling, toll-free, the GE Answer Center[®], 800.626.2000.
- Properly ground to conform with all governing codes and ordinances. Follow details in Installation Instructions.
- Do not install or store where it will be exposed to temperatures below freezing or exposed to the weather.
- Connect to a properly rated, protected and sized power supply circuit to avoid electrical overload.
- Connect to adequate plumbing and drain facilities as described in the Installation Instructions.
- Turn off water faucets when the washer is not in use to relieve pressure on hoses and valves and to minimize leakage if a hose or valve should break or rupture.
- Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in this Owner's Manual or in published user-repair instructions that you understand and have the skills to carry out.
- When disconnecting this appliance pull by the plug rather than the cord to avoid damage to the cord or junction of cord and plug. Make sure that the cord is located so that it will not be stepped on, tripped over or otherwise subjected to damage or stress.
- Keep all laundry aids (such as detergents, bleaches, fabric softeners, etc.) out of the reach of children, preferably in a locked cabinet. Observe all warnings on container labels to avoid personal injury.
- Do not tamper with the controls.
- Keep the area around and underneath your appliances free from the accumulation of combustible materials, such as lint, paper, rags, chemicals, etc.



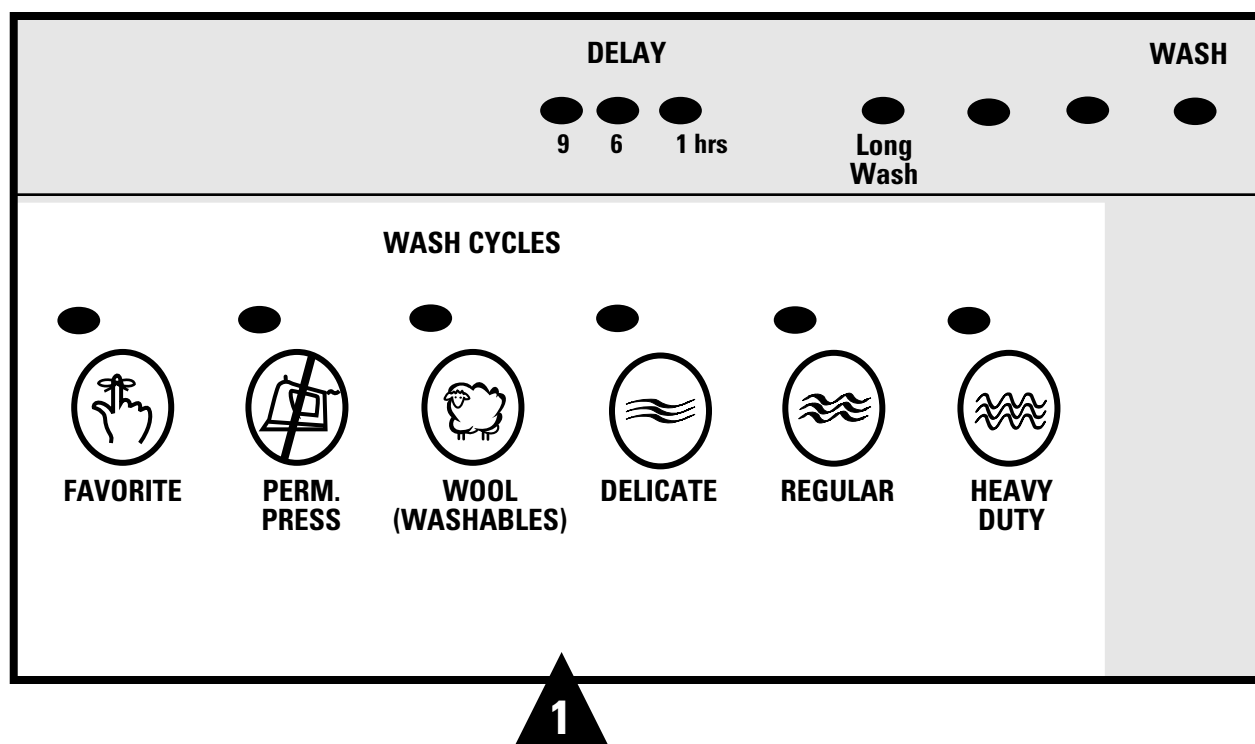
- Keep the floor around your appliances clean and dry to reduce the possibility of slipping.
- Never reach into washer if the basket or agitator is moving. Before loading, unloading or adding clothes, press START/PAUSE and wait until the machine has completely stopped before opening the lid.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play inside, on or with this appliance or any discarded appliance. Dispose of discarded appliances and shipping/packing materials properly. Before discarding a washer, or removing from service, remove the washer lid.
- Do not leave washer lid up during cycle. This will stop the wash and spin action and prevent completion of the cycle. To restart close lid and press START/PAUSE .
- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.) which may ignite or explode. Do not add these substances to the wash water. Do not use these substances around your washer and/or dryer during operation, as they give off vapors that could ignite or explode.
- The laundry process can reduce the flame retardancy of fabrics. To avoid such a result, the garment manufacturer's care instructions should be followed very carefully.
- Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing can produce a toxic gas which may cause death.
- Never climb on or stand on the washer top.
- Do not wash fiberglass articles in your washer. Skin irritation could result from the remaining particles that may be picked up by clothing during subsequent washer use.
- To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the household distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning.
- **NOTE:** Pressing POWER does NOT disconnect the appliance from the power supply, even though the lights are out.
- Do not operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.

SAVE THESE INSTRUCTIONS



Operating Instructions

*The
controls
on your
washer*



1 *Select Wash Cycle*

Select the desired wash cycle. See the above Cycle Descriptions.

2 *Add Clothes/Select Water Level*

Add clothes then close lid.

If you select Auto WATER LEVEL the washer will automatically select the appropriate water level. During the water fill the machine will pause occasionally to sense the water level. The machine will check if the water level is correct by quick agitation strokes. If it detects that the water level is not enough it will fill with more water and recheck. You can also select the water level yourself. See Water Levels section.

Cycle Descriptions

FAVORITE

Lets you design a wash cycle to suit your needs. See Favorite Wash Cycle section.

PERMANENT PRESS

For synthetics, blends and/or delicate fabrics with normal soil. Provides a regular wash action, a warm wash temperature, 2 deep cold rinses, and a slow spin speed.

WOOL

Specially designed for normally soiled knits. Provides a delicate wash action, a warm wash temperature, a cold spray and warm-cold deep rinse, and a medium spin speed.

DELICATE

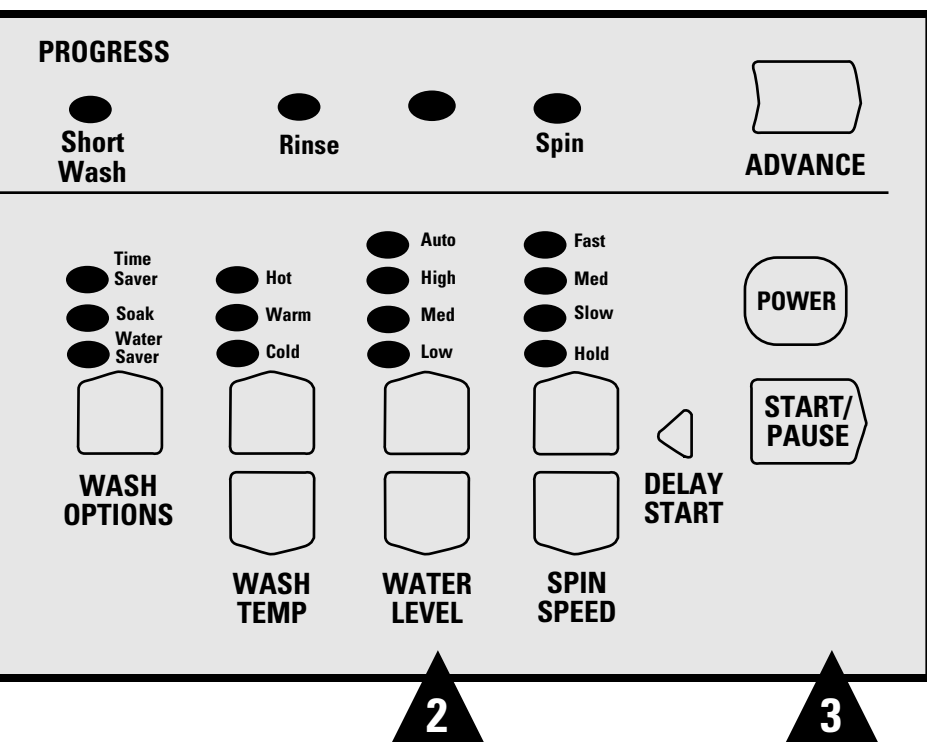
For lingerie and special-care fabrics with light soils. Provides a delicate wash action, a warm wash temperature, 2 deep cold rinses, and a slow spin speed.

REGULAR

For medium to lightly soiled cottons, linens, work and play clothes. Provides a regular wash action, a warm wash temperature, a cold spray and deep rinse, and a fast spin speed.

HEAVY DUTY

For heavily soiled and heavy duty fabrics. This cycle provides a longer agitation, a heavy duty wash action, a warm wash temperature, a cold spray and deep rinse, and a fast spin speed.



3 Starting Washer

- Open lid and add detergent by removing the fabric softener dispenser and pouring the detergent down the center of the agitator. Place the dispenser back on the agitator.
- Close lid.
- Press START/PAUSE to start the washer.
- Washer will beep at the end of the cycle.

See next page for other washer features



Operating Instructions

Other washer features your model has

Your Washer

This washer has the unique ability to let you change (customize) wash settings, agitation time, to shorten wash time, delay your start, design your favorite wash cycle with any options, just to name a few of your features, all with the ease of following the step-by-step instructions. All of your features are listed in this section.

Please Note

In the following graphics please notice when a  is displayed it indicates a light is on. When  is displayed, it indicates a light that is off.

NOTE:

- **For all cycles/options use the up or down pads to make your selections.**
- **You can stop/pause your washer during any stage. Press START/PAUSE. Wait until the machine has fully stopped before opening the lid. To restart the machine close the lid and press START/PAUSE.**

When You Press POWER

When you press POWER the washer will automatically select a:

- **Regular wash cycle**
- **Warm WASH TEMP**
- **Auto WATER LEVEL**
- **Fast SPIN SPEED**

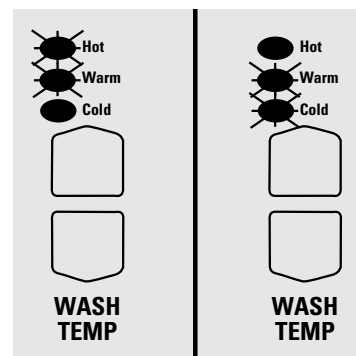
Each of these options can be changed.

To change the options:

- 1 Select a wash cycle.
- 2 Use the up and down pads to change the WASH TEMP, WATER LEVEL and/or the SPIN SPEED.
- 3 Press START/PAUSE.

Two lights are sometimes used to show some wash options.

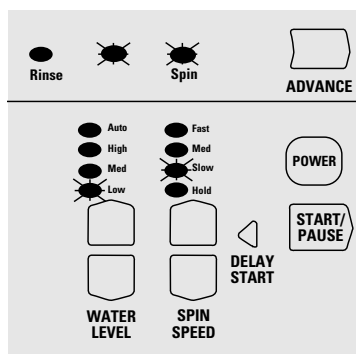
For example, you can select a Warm-Hot or Warm-Cold water temperature.



The washer has a built-in feature that will **not** let you select a hot wash on DELICATE, PERMANENT PRESS or WOOL cycles. It will also **not** let you select a Fast spin speed on DELICATE or PERMANENT PRESS cycles. These selections could cause fabric damage.



Advancing the Wash Cycle

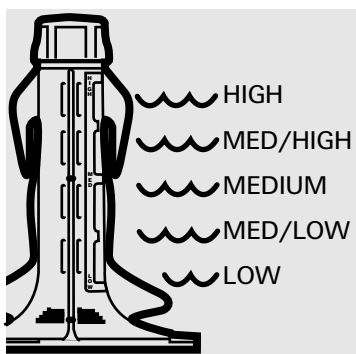


The WASH PROGRESS lights show what stage the washer is in. As each stage is completed a light goes out, so you can tell at a glance where the washer is in the cycle.

To shorten the wash time, to rinse and spin or to spin dry:

- 1 Select a wash cycle.
- 2 Press ADVANCE until only the lights for the wash stages you want remain on. Each green light in the wash stages represents 3 minutes of agitation.
- 3 Press START/PAUSE.

Water Levels



Auto Water Level

Your washer can automatically select the appropriate water level for the load.

- 1 Place your clothes in the machine.
- 2 Select a wash cycle.
- 3 Select Auto from the WATER LEVEL options if not already selected.
- 4 Press START/PAUSE.

During fill the machine will pause occasionally to sense the water level. The machine will check if the water level is correct by using a series of two different agitate strokes. If it detects that the water level is not enough it will fill the machine with more water and recheck the level. The Auto WATER LEVEL can be adjusted. See the Auto Water Fill Level section.

Manual Water Level

You can also manually select the water level for the load.

The agitator has five levels marked on its base that can be used to help you select the correct water level. Select the correct water level by using the mark nearest to the top of the clothes in the washer.

NOTE:

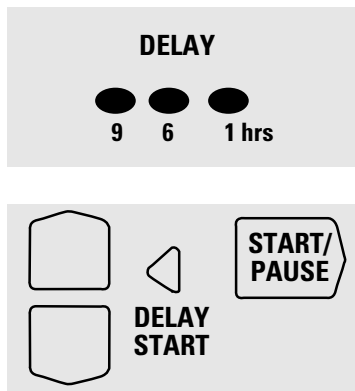
- **The levels marked on the agitator are a guide for the clothes and do not correspond to the water level.**
- **Your washer may occasionally add water during agitation. This is to maintain the water level due to the release of air trapped in the garments.**



Operating Instructions

Other washer features your model has

Delay Start



DELAY START will delay the wash cycle for 1, 6 or 9 hours.

How to use the DELAY START:

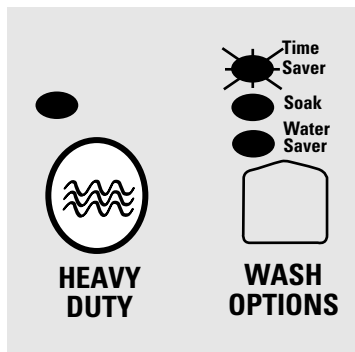
- 1 Select a wash cycle.
- 2 Press DELAY START. A delayed start of 1 hour will appear first. Press again for 6 hours, a third time for 9 hours and again to return to normal.

Your washer is now programmed to begin the wash after the delay period.

NOTE:

- **Be careful when using DELAY START for non-colorfast clothes because dyes may run if the clothes are damp.**
- **It is not possible to program a DELAY START in the Favorite cycle.**

Time Saver



Time Saver allows you to shorten the wash cycle for lightly soiled clothes.

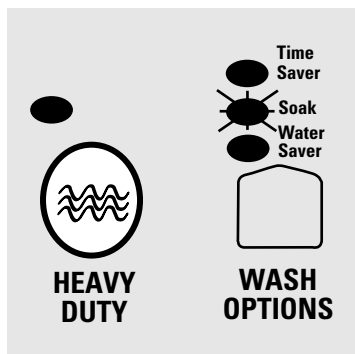
To use Time Saver:

- 1 Select a wash cycle.
- 2 Select Time Saver.
- 3 Press START/PAUSE.

Time Saver can be turned on or off at any time during the cycle.

To use Water Saver or Soak with Time Saver push WASH OPTIONS until both options have been selected.

Soak



Use the Soak option to soak clothes for 2 hours at the end of the wash phase. During Soak the washer will agitate for a few seconds every minute.

To use Soak:

- 1 Select a wash cycle.
- 2 Select Soak.
- 3 Press START/PAUSE.

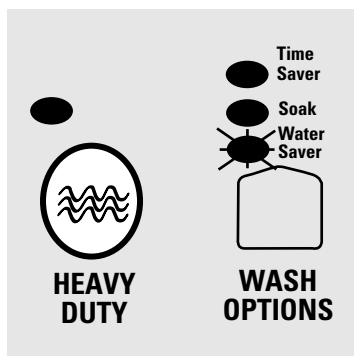
If at any time during the soak you wish to continue on with the rest of the cycle press ADVANCE and the machine will start the rinsing phase of the cycle.

NOTE:

For directions on how to soak before washing see Soaking and Pretreating section.



Water Saver



Use the Water Saver option when you want to minimize the amount of water used during a REGULAR or HEAVY DUTY wash cycle.

When you have selected Water Saver your washer will alter the regular rinse to a shower rinse. A shower rinse alternately showers the clothes with water and spins them to remove the sudsy water.

To use Time Saver or Soak with Water Saver push WASH OPTIONS until both options have been selected.

How to use the Water Saver:

- 1 Select REGULAR or HEAVY DUTY wash cycle.
- 2 Select Water Saver.
- 3 Press START/PAUSE.

NOTE:

- *This option is not designed to be used with fabric softener. The shower rinse does not use a deep rinse so it cannot dispense fabric softener correctly.*
- *There are some wash loads that are not suited for this option. For instance, loads that have a lot of sand or sawdust, etc. in them, or garments where the color bleeds.*
- *This option is only available on the REGULAR and HEAVY DUTY cycles.*

Spin Hold

Use the SPIN SPEED Hold option to minimize wrinkling by removing drip dry garments before the washer goes into spin.

To use SPIN SPEED Hold:

- 1 Select wash cycle.
- 2 Select SPIN SPEED Hold.
- 3 Press START/PAUSE.

When you have selected SPIN SPEED Hold, your washer will pause at the end of rinse, beep and the spin light will flash to tell you that it is waiting for you to remove the drip dry garments. Press START/PAUSE to begin the spin.



Operating Instructions

Other washer features your model has

Favorite Wash Cycle

The FAVORITE cycle lets you design a wash cycle to suit your needs.

This wash cycle can be any wash cycle with any of its wash options and it can start from any point along the wash progress lights.

For instance, your FAVORITE cycle may be set to wash your gym clothes or it may be used to rinse and spin cloth diapers.

Whatever you program as your FAVORITE cycle, your washer will remember it even when turned off.

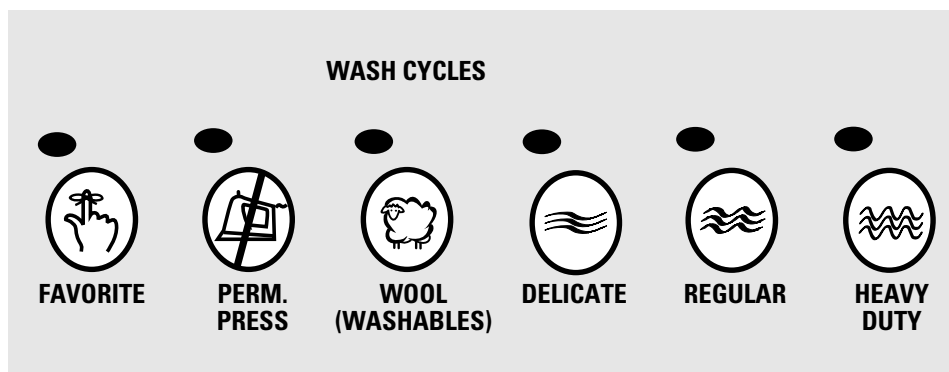
How to program your FAVORITE wash cycle:

- 1** Press FAVORITE and hold down for two seconds. The FAVORITE light will flash telling you that you are in the programming mode.
- 2** Select the wash cycle and wash options you want to program as your FAVORITE cycle.
- 3** If you would like to shorten the wash cycle, press ADVANCE until only the lights of the wash stages you want remain on.
- 4** Press FAVORITE again to store what you have selected.

To change your FAVORITE cycle repeat the steps above.

To use FAVORITE cycle:

- 1** Press FAVORITE. (The FAVORITE cycle you programmed will be automatically selected.)
- 2** Press START/PAUSE.





Customizing the Wash Cycles

All the wash cycles can be customized like the FAVORITE cycle. You can program your washer to automatically set the wash options and agitation time you want when you select each wash cycle.

For instance, you may want to set the REGULAR cycle for cold wash or set HEAVY DUTY to include a wash and soak.

Once you have programmed the wash cycles, your washer will remember them, even when electricity has been turned off.

To customize the wash cycles:

- 1 Press the wash cycle you wish to customize and hold down for two seconds.
- 2 The machine will give two quick beeps and the wash cycle light will flash telling you that you are in the programming mode.

3 Select your wash options.

4 If you would like to shorten the wash cycle, press ADVANCE until only the lights of the wash stages you want remain on. Each green light in the wash progress represents 3 minutes of agitation.

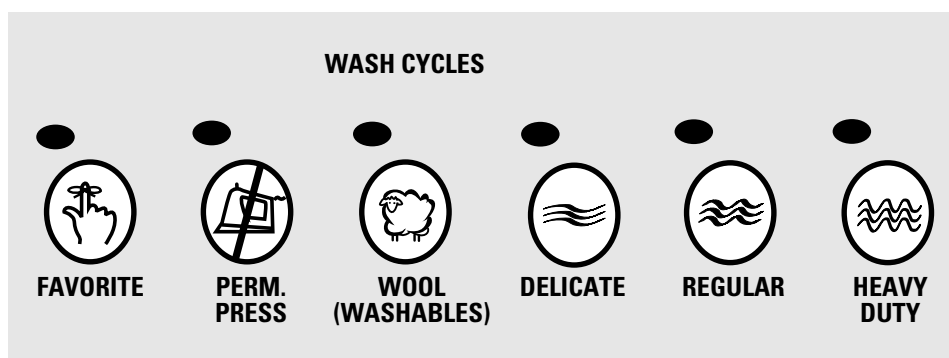
To increase the agitation time keep pressing ADVANCE until all the lights are displayed again. On HEAVY DUTY and WOOL you can only decrease the wash time.

5 Press the wash cycle again to store your customized cycle.

To change your customized wash cycle repeat the above steps.

NOTE:

The customized wash cycles cannot be set to start at the rinse or spin stage.





Operating Instructions

Other washer features your model has

Fabric Softener Dispenser



Pour liquid fabric softener and water into fabric softener dispenser

This dispenser automatically releases liquid fabric softener during the final rinse.

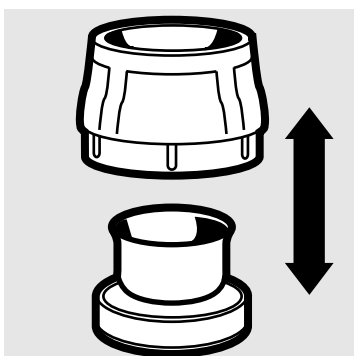
To use, follow these steps:

- 1 Make sure dispenser is securely attached to agitator.
- 2 Using amount recommended on package, dilute fabric softener with water.
- 3 Pour into dispenser.

NOTE:

- **Do not stop the washer during the first spin. This will cause the dispenser to empty too soon.**
- **Do not use the Fabric Softener Dispenser with the Water Saver Option.**
- **Never pour fabric softener directly on clothes. It will leave spots on clothes.**
- **Only use dispenser for liquid fabric softeners. If dispenser gets clogged, see Cleaning section below.**

Cleaning Fabric Softener Dispenser



Separate for cleaning

- 1 Remove the dispenser from the top of the agitator.
- 2 Separate the dispenser cup from the cover by pushing down on the base of the cup with your thumb. Dispenser cup will pop free from the cover.
- 3 To clean dispenser, soak both the dispenser cup and the dispenser cover in the following solution:
- 4 If necessary, loosen build-up with a clean, soft cloth after soaking. Do not use a stiff brush; you may roughen the surface of the dispenser.
- 5 Rinse and reassemble dispenser. Place dispenser back on the agitator.

1 US gallon (3.8 liters) warm water
1/4 cup (60 ml) heavy duty liquid detergent
1 cup (240 ml) bleach

Preparing to Wash



Prepare

Empty pockets, unroll cuffs, shake out loose dirt, zip zippers, fasten snaps, hooks and buttons.

Treat/remove stains. See Stain Removal Guide.

Turn poly knits inside-out to reduce pilling.

Do any necessary mending.

Use a net laundry bag for delicate items.

Sort

Always follow Fabric Manufacturer's Care Label when laundering.

Sort by color

(Separate colorfast from non-colorfast fabrics*)

- Whites
- Lights
- Darks

Separate by fabric type

- Cottons and linens
- Permanent press cottons and blends
- Synthetic and poly knits
- Delicates

Separate lint producers from lint collectors

- Lint producers: terry cloth and chenille
- Lint collectors: velveteen and corduroy

Sort by soil

- Light
- Medium
- Heavy

**Non-colorfast fabrics may bleed or fade. Sort by individual color.*

Detergent



To use liquid or powdered detergent:

- 1** Remove the Fabric Softener Dispenser.
- 2** Pour the detergent down the center of the agitator stem, using the amount recommended on package.
- 3** Replace the Fabric Softener Dispenser.

Using the correct amount of detergent is one of the most important things you can do to make sure your wash comes out clean. Always follow the detergent package directions.

Using too little detergent is a common cause of laundry problems. Use more detergent if you have hard water, large loads, greasy or oily soils or lower water temperature.



Operating Instructions

Preparing to Wash

Bleach



To use liquid chlorine bleach:

- 1 Check clothing care labels for special instructions.
- 2 Measure liquid bleach carefully, following instructions on package.
- 3 Dilute liquid bleach with water.
- 4 Remove Fabric Softener Dispenser.
- 5 Pour diluted liquid bleach down the center of the agitator stem.
- 6 Replace the Fabric Softener Dispenser.

If you prefer to use powdered bleach, pour into the agitator with your detergent.

NOTE:

Never pour undiluted liquid chlorine bleach directly onto clothes, into the wash basket, or into the center of the agitator.

Load

Load dry items loosely, spacing evenly around agitator, and close the lid.

A maximum wash load: 2 queen sheets, 4 standard pillow cases, 2 medium tablecloths, 6 medium bath towels, 8 wash cloths, 5 men's handkerchiefs, 3 men's short sleeve shirts, 4 t-shirts and 7 pairs of shorts.

Place large items in bottom, small items in the middle and medium items on top.

When loading wet items make sure you set the water level high enough to allow the items to move freely.

Wash bulky items like blankets separately.

To add items after washer has started, press START/PAUSE, wait until the machine has fully stopped then open lid and submerge additional items next to the agitator. Close the lid and press START/PAUSE to restart.

To reduce wrinkling, give permanent press items, synthetics and poly knits room to move freely in the washer.

NOTE:

- ***Do not wrap large items like sheets around the agitator.***
- ***Do not wash fabrics containing flammable materials (waxes, cleaning fluids, etc.) in your washer.***

Changing factory-set options



Option Adjustment Mode

After using your washer you may want to change some of the factory-set options to suit your wash needs.

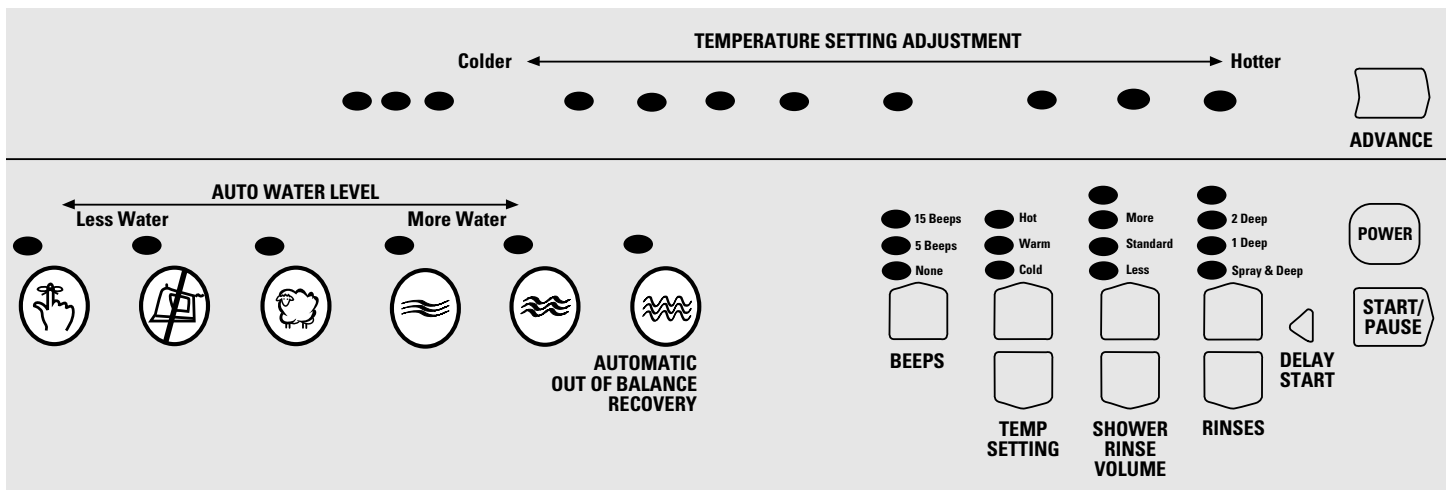
You can change the following factory-set options:

- **The rinse option on HEAVY DUTY, REGULAR and WOOL cycles.**
- **The amount of water used in the Water Saver option.**
- **The temperature for each wash temperature setting.**
- **The number of beeps at the end of the cycle.**
- **The Out of Balance Recovery routine.**
- **The fill level selected by Auto WATER LEVEL.**

To make these changes it is necessary to enter the Option Adjustment Mode.

To enter Option Adjustment Mode:

- 1 Press START/PAUSE and hold down. Press POWER.
 - 2 When the pads have been pressed correctly the machine will give two quick beeps and show an unusual pattern of lights.
- In this mode the lights are used to indicate the different options available. The below diagram shows how the lights relate to the options you can change.
- 3 Use the pads on the panel to make your changes to the factory-set options.
 - 4 Press POWER to return to normal mode and store your changes.
 - 5 Your washer will automatically remember your changes even when electricity has been turned off.
 - 6 To make further changes, repeat the above steps.



Definition of pads in the Option Adjustment Mode



Operating Instructions

Changing factory-set options

Rinse Options for the HEAVY DUTY, REGULAR and WOOL Cycles

The factory-set rinse option on these cycles is a spray rinse followed by a deep rinse. The spray rinse may be replaced with a short spin or a deep rinse.

If you have a problem with impurities in your water supply you may get a better wash if you change the rinse option to 1 or 2 deep rinses.

- 1** Enter the Option Adjustment Mode. (Press START/PAUSE and hold down. Press POWER.)
- 2** The SPIN SPEED pads now define the rinse options.
Med light on = 2 deep rinses
Slow light on = 1 deep rinse
Hold light = Spray rinse and 1 deep rinse (factory setting)
- 3** Press POWER to return to normal mode and store your changes.

Water Usage in Water Saver Option

You can increase or decrease the volume of water added during the shower rinse on the Water Saver option.

- 1** Enter the Option Adjustment Mode. (Press START/PAUSE and hold down. Press POWER.)
- 2** The WATER LEVEL pads now define the volume of water you wish to be used in the shower rinse.
High light on = more water
Med light on = factory-set water volume
Low light on = less water
- 3** Press POWER to return to normal mode and store your changes.



Adjusting Wash Temperature Settings

The five wash temperatures can be individually adjusted if you think they are too hot or too cold.

- 1** Enter the Option Adjustment Mode. (Press START/PAUSE and hold down. Press POWER.)
- 2** The WASH TEMP pad now defines the temperature setting you want to adjust.

- Press ADVANCE to move through the WASH PROGRESS lights to the new temperature setting.
- Advancing one WASH PROGRESS light is approximately a 2°F. (1°C.) temperature rise.
- If you keep pressing ADVANCE, the light will scroll to the coldest setting available for that wash temperature.
- 3** Press POWER to return to normal mode and store your changes.

NOTE:

Using colder temperature settings can save energy.

End of Cycle Beeps

The number of beeps signaling the end of the cycle can be increased or decreased.

- 1** Enter the Option Adjustment Mode. (Press START/PAUSE and hold down. Press POWER.)
- 2** The WASH OPTIONS pad now defines the number of beeps you prefer.
Time Saver light on = 15 beeps
Soak light on = 5 beeps
Water Saver light on = no beeps
- 3** Press POWER to return to normal mode and store your changes.



Operating Instructions

Changing factory-set options

Out of Balance Recovery

When your washer is spinning it can sense when the wash load is out of balance and will stop and retry spinning. If the machine still senses an unbalanced load it will stop, give a short burst of beeps every five seconds and the Rinse or Spin light and the Fast SPIN SPEED light will flash. Redistribute the load more evenly yourself.

Your washer can correct out of balance loads by filling with water, agitating to redistribute the load and spinning.

If you would like your machine to automatically try and correct out of balance loads follow the instructions below.

- 1** Enter the Option Adjustment Mode. (Press START/PAUSE and hold down. Press POWER.)
- 2** The HEAVY DUTY pad is used to select the out of balance recovery option you prefer.

HEAVY DUTY light on = automatic
HEAVY DUTY light off = stops

- 3** Press POWER to return to normal mode and store your changes.

Auto Water Fill Level

You can increase or decrease the fill level that Auto WATER LEVEL will select.

NOTE:

We recommend you check the water level by pausing the machine and pushing the clothes down to see how much water is in the basket. Clothes often float and your washer can sense the water under the clothes.

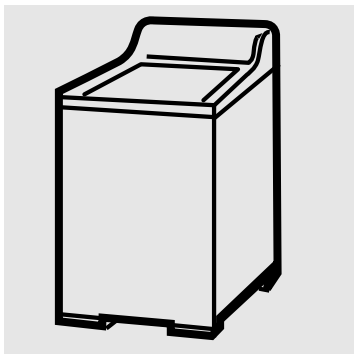
- 1** Enter the Option Adjustment Mode. (Press START/PAUSE and hold down. Press POWER.)
- 2** The WASH CYCLES pads now define the amount of water used in Auto WATER LEVEL.

FAVORITE light on = lower level
PERM. PRESS light on = factory-set
WOOL light on = high level
DELICATE light on = higher level
REGULAR light on = highest level

- 3** Press POWER to return to normal mode and store your changes.



The Washer



Leave the lid open after washing to allow moisture to evaporate. The wash basket is practically care free.

If you want to clean the basket use a clean, soft cloth dampened with liquid detergent, then rinse. (Do not use harsh or gritty cleaners.)

To rinse:

- 1 Choose the highest water level.
- 2 Choose the REGULAR wash cycle.
- 3 Press ADVANCE pad advancing the cycle to rinse.
- 4 Press START/PAUSE.

Wash Basket—If you always use cold water for washing, we recommend that a warm or hot wash be used for every 5th wash. This helps keep detergent residue from building up on and around the basket.

Fill Hoses—Hoses connecting washer to faucet should be replaced every five years.

Lint Filter—Your washer has a self-cleaning lint filter that requires no maintenance.

Control Panel and Exterior of Washer—Immediately wipe off any spills. Clean with a clean, damp cloth. Try not to hit surface with sharp objects.

Lid—The lid can be removed for cleaning.

- 1 Open the lid all the way up.
- 2 Hold one side with one hand and gently tap the other side with an upward motion. This releases the hinges. Clean with a clean, damp cloth.

- 3 To replace the lid, hold lid vertically and align both hinges before pushing down firmly. Make sure the lid is on tight.

CAUTION:

Do not use the lid as a work surface. Solvents, bleaches and pretreatment products can damage the lid's appearance.

Agitator—To remove the agitator for cleaning, unscrew the nut in the center of the agitator by turning counterclockwise.

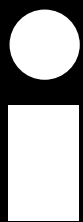
Use a clean, soft cloth dampened with liquid detergent to clean the agitator, then rinse.

CAUTION:

- **The agitator must be fully pushed on the shaft when refitting. Tighten the nut firmly by hand. Make sure the agitator is not loose.**
- **Do not use the washer if the agitator or lid is not fitted properly.**

Moving and Storage—Ask the service technician to remove water from drain pump and hoses. Do not store the washer where it will be exposed to the weather.

Long Vacations—Be sure water supply is shut off at faucets. Drain all water from hoses if weather will be below freezing.



Helpful Information

Specialty Care Guide

***Always follow Fabric Manufacturer's Care Label or instructions when laundering.
Otherwise use the information below as a general guide.***

<i>Item</i>	<i>Suggested Care</i>
Down-Filled Garments	Always wash down-filled garments separately from other types of garments. Wet down gives off an odor that will disappear when the down is dried. Wash down items frequently to fluff up the down and to retain down's warmth. When washing make sure the load is balanced. Also make sure the garments are beneath the level of the Fabric Softener Dispenser. Add towels if necessary. Always tumble-dry down garments.
Pillows	Pillows are made from a variety of materials. Wash only if recommended on the Pillow Manufacturer's Care Label. Before washing check pillows for weak seams or holes, and mend. Let the washer fill with water and add detergent. Let the washer agitate for several minutes and then add pillows in pairs. Submerge pillow in wash water. This will keep the load balanced. Use the highest load/water level available. Make sure that the pillows are beneath the level of the Fabric Softener Dispenser.
Blankets	Let the washer fill with water, add detergent, allow detergent to dissolve, then add blanket. Wash only one blanket at a time.
Electric Blankets	Sew a strong piece of cloth over the plug to protect the blanket and washer from damage. Wash according to pillow instructions above.
Permanent Press Clothes that are Line Dried	Select a higher load/water level than normal. This will provide more water to help reduce wrinkling and to allow clothes enough room to move around. Remove clothes as soon as the wash cycle is complete and hang them up immediately.

General Hints

- Check Fabric Care Label.
- Remove stains as soon as possible. The fresher the stain, the easier it is to remove.
- To make sure a stain removal product is safe for your fabric test it on a hidden inside seam.
- Avoid use of hot water on unknown stains. It can set some stains.
- Diaper sanitizers are very corrosive to metal surfaces. Rinse and wring diapers out thoroughly before putting them in the washer. **DO NOT** soak diapers in sanitizers in the washer or tip the contents of the diaper bucket into the washer.

Soaking and Pretreating

A thorough soaking with detergent or a special soaking agent is an effective way to remove heavy soils or stains.

Try one of these methods.

- Select the REGULAR wash cycle. Then, select Soak from the WASH OPTIONS. Press ADVANCE until only one green light is left on.
- Pretreat heavy soil by rubbing in a small amount of liquid detergent or a paste made of water and powdered detergent or soap. For best results, wait 1/2 hour before washing.

- To remove stains on white or bleachable fabrics, try soaking the stained area in a container for five minutes in the following solution and then launder in the washer:

*1 US gallon (3.8 liters) cool water
1/4 cup (60 ml) chlorine bleach*

Bleach Solution

To remove stains on white or bleachable fabrics, try soaking the stained area in a container for five minutes in the following solution and then launder in the washer:

*1 US gallon (3.8 liters) cool water
1/4 cup (60 ml) chlorine bleach*

Turn page for specific stain removal



Helpful Information

Removing Specific Stains

The Invisible Stain

Foods on synthetic clothes may cause stains which are virtually invisible when you put the clothes in the washer. If these stains are not completely removed in the wash, they may pick up dirt from other clothes in the washer and appear after the clothes are dried.

When They Become Visible:

- Rub the stain with undiluted liquid detergent.
- Let stand 30 minutes.
- Rewash using the hottest water that is safe for the fabric.

Preventing These Stains:

- Increase the amount of detergent used.
- Increase water temperature.
- Wash synthetics often.

Stain

White and Bleachable Fabrics

Other Washable Fabrics

Adhesives (Chewing Gum, etc.)

Rub with ice or immerse in very cold water. *Use dull tool to carefully scrape off as much adhesive or gum as possible.* Rub the stain with undiluted liquid detergent. Rinse well, then wash as usual.

Same as white and bleachable fabrics.

Antiperspirants, Deodorants

Apply undiluted liquid detergent. Rinse. If stain remains, use the Bleach Solution; launder.

Same as white and bleachable fabrics except use non-chlorine bleach.

Blood

Soak in cold water, then launder in warm water. If stain remains, use the Bleach Solution; launder.

Sponge or soak in cool water, then launder.

Chocolate, Cream, Ice Cream and Milk

Soak in cold water. Use the Bleach Solution; launder.

Same as white and bleachable fabrics except use non-chlorine bleach.



Stain

White and Bleachable Fabrics

Other Washable Fabrics

Coffee and Tea

Without cream: Use the Bleach Solution; launder.

With cream: Soak in cold water, then use the Bleach Solution; launder.

Sponge with warm water. If stain remains, apply warm glycerine (available at drug stores), let stand 30 minutes and rinse well. Wash as usual.

Cosmetics, Crayon

Use the Bleach Solution; launder.

Rub the stain with undiluted liquid detergent. Rinse well, then wash as usual.

Grass, Mildew, Scorch

Apply undiluted liquid detergent; launder. (Treat mildew spots while they are fresh, before mold has a chance to weaken fabric.) If either type stain remains, use the Bleach Solution; launder. (Severe scorch stains can seldom be removed.)

Sponge with warm water. Apply undiluted liquid detergent; launder. Bleach with non-chlorine bleach; launder. Old mildew cannot be removed. Scorch can seldom be removed.

Ink, Ballpoint

Fresh stains: Place stain face down on an absorbent towel and use a spray cleaner. Rinse well, then wash as usual. Old stains: Use the Bleach Solution; launder.

Same as white and bleachable fabrics except launder using non-chlorine bleach.

Juices, Wine, Food Coloring

Soak stain in cool water. If stain remains, use the Bleach Solution; launder.

Sponge with warm water. Bleach remaining stain with non-chlorine bleach.

Perspiration

Apply undiluted liquid detergent and launder in warm water. If color has changed you may be able to restore it by treating with ammonia or vinegar.

Launder in warm water. Rinse well. Bleach with non-chlorine bleach.



Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing can produce a toxic gas which may cause death.



If Something Goes Wrong

Before you call for service

Beeps

Your washer can diagnose its own problems. If the washer gives a short burst of beeps every 5 seconds it is telling you that it has a problem which you can correct.

NOTE:

A short burst of beeps will also be heard when the washer is plugged in.

If the washer gives a short burst of beeps and... Possible Causes and What to Do

Hot water temperature light is flashing

- The hot water faucet has not been turned on. (If the Cold water wash setting has been adjusted in the Option Adjustment Mode the hot water faucet must be turned on.)
- Hot water supply is not hot enough to maintain the wash temperature you have selected. Select a lower wash temperature.
- Inlet hoses are improperly connected. Make sure they are connected to the correct faucets.

Cold water temperature light is flashing

- Cold water faucet has not been turned on.
- Inlet hoses are improperly connected. Make sure they are connected to the correct faucets.

Cold and Hot water temperature lights are flashing

- Faucets have not been turned on.
- Inlet hoses are improperly connected. Make sure they are connected to the correct faucets.

High water light is flashing

- The machine is overloaded and cannot agitate. Remove clothes until the remaining clothes can move freely.

Water Saver light is flashing

- The washer has a suds build up. Too much detergent has been used for the amount of soil in the load or the household water is very soft.
-

If the washer gives a short burst of beeps and... Possible Causes and What to Do

***Beeps
(continued)***

First Rinse or Spin light is flashing as well as SPIN SPEED light

- Wash load is out of balance. Open the lid and redistribute the load. Check and make sure the machine is level. To program the washer to correct itself when a load becomes unbalanced, see Out of Balance Recovery section.

If the washer beeps continuously...

- Unplug the washer from the outlet. Wait 15 seconds and plug it back into the outlet. If fault reoccurs repeat this procedure. If fault occurs a third time the washer needs servicing. Contact GE Consumer Service.

Problem

Possible Causes

What to Do

Washer Won't Operate

Washer is unplugged

- Make sure cord is plugged securely into a working outlet.

Controls are not set properly

- Check controls and make sure START/PAUSE has been pressed.

Circuit breaker/fuse is tripped/blown

- Check house circuit breakers/fuses. Replace fuses or reset breaker and wait 15 seconds before turning the power on again. Washer should have separate outlet.

Wash Cycle Does Not Start

Water supply is improperly connected

- Make sure hoses are connected to correct faucets.

Lid is open

- Close lid and press START/PAUSE.

Inlet hoses kinked

- Check inlet hoses.



If Something Goes Wrong

<i>Problem</i>	<i>Possible Causes</i>	<i>What to Do</i>
<i>Water Temperature is Incorrect</i>	Control is not set properly	• Check water temperature control and adjust.
	Water valve screens are stopped up	• Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.
	Water Temperature setting needs adjusting	• See Adjusting Wash Temperature Settings.
	Water heater is not set properly	• Make sure water heater is delivering water at 120°F.-150°F. (48°C.-65°C.).
<i>Water Won't Drain</i>	Drain hose is kinked or improperly connected	• Straighten drain hose and make sure washer is not sitting on it. • Top of drain outlet should be less than 8 ft. (2.4 m) above floor.
<i>Water Leaks</i>	Fill hoses or drain hose is improperly connected	• Make sure hose connections are tight at faucets and make sure end of drain hose is correctly inserted in and secured to drain facility.
	Household drain may be clogged	• Check household plumbing. You may need to call a plumber.
	Constant water pressure to the fill hoses at the water source	• Tighten hoses at the faucets and turn the water off after each use. • Check condition of the fill hoses; they need to be replaced after 5 years.
<i>Washer is Noisy</i>	Washer is uneven or washer is continually going out of balance	• Make sure washer is level and firm to the floor.

Problem	Possible Causes	What to Do
Washer Pauses in Cycle	The washer normally pauses between washing steps	
Washer Will Not Spin	Lid is open	• Close lid.
	Lid is not properly fitted on washer	• See Care and Cleaning section.
	Washer is in PAUSE mode	• If the spin light is flashing press START/PAUSE.
	Washer is not draining	• Make sure drain hose is not kinked. Straighten drain hose and make sure the washer is not sitting on it. • Top of drain outlet should be less than 8 ft. (2.4 m) above floor.
	Washer load is unbalanced	• Press START/PAUSE to stop the washer, open lid and redistribute the load evenly. Close the lid and restart. • You can program the washer to correct an unbalanced load. See Out of Balance Recovery section.
	Washer is not level	• Make sure washer is level and firm to the floor.
Detergent Residue on Wash Basket	Always using a cold water wash temperature	• Use a warm or hot water wash about every 5th wash cycle.
Too Much or Too Little Water When Filling on Automatic Water Level	Water in tub before automatic water level was selected	• Select a wash cycle then press ADVANCE until only the SPIN light is on.
	A large load like pillows, bedding or large bulky garments	• Auto WATER LEVEL should not be used for these items. Manually select the water level.
	If household voltage supply is higher or lower than normal the water level selected can be affected	• Manually select the water level. • Adjust the automatic water level. See Auto Water Fill Level section.
	Automatic Water Fill Level needs adjusting	• See Auto Water Fill Level section.



If Something Goes Wrong

<i>Problem</i>	<i>Possible Causes</i>	<i>What to Do</i>
Lint or Residue on Clothes	Incorrect sorting	• Separate lint producers from lint collectors.
	Washing too long	• Wash small loads for a shorter time than larger loads.
	Detergent not dissolving	• If you use powdered detergent dissolve it in hot water before adding to washer. • Try a liquid detergent. • Use a warmer water temperature.
	Overloading	• Make sure load/water level selection matches load size.
	Too much bleach	• Check bleach package for correct amount.
	Not enough detergent	• Try using more detergent.
	Incorrect use of fabric softener	• Check fabric softener package for instructions (see Fabric Softener Dispenser section).
Wrinkling	Improper loads	• Avoid mixing heavy items (like work clothes) with light items (like blouses). • Separate permanent press from other laundry. • Try a fabric softener (like Downy brand).
	Overloading or incorrect water level	• Load your washer so clothes have enough room to move freely.
	Incorrect wash and dry cycles	• Match Wash Cycle selection to the type of fabric you are washing (especially for permanent press loads).
	Repeated washing in water that is too hot	• Wash in warm or cold water with plenty of detergent.
Shrinkage	Some fabrics will naturally shrink in the wash	• Hot water is more likely to cause shrinkage than cold water. • Follow directions on care label.

<i>Problem</i>	<i>Possible Causes</i>	<i>What to Do</i>
Grayed Clothes	Not enough detergent (larger loads, heavy soil, and hard water might require more detergent)	• Try using more detergent (especially with larger loads). • If you live in a hard water area try using a water conditioner like Calgon brand or install a water softener.
	Water is not hot enough	• Make sure water heater is delivering water at 120°F.-150°F. (48°C. -65°C.). • Do not use the washer when hot water is used for other needs (dishes, baths, etc.).
	Washer is overloaded	• Make sure load/water level selection matches load size.
	Soak time is too short	• Soak at least 30 minutes.
	Soaking with too little detergent	• Use more detergent (especially with heavy soil).
	Detergent is not dissolving	• If you use powdered detergent dissolve it in hot water before adding to washer. • Try a liquid detergent. • Use a warmer water temperature.
	To restore Grayed Clothes, try one of the following	• Put clothes through a wash cycle using hot water. (Check the garment's manufacturing care label to see if hot water can be used.) Add a non-precipitating water softener, such as Calgon brand. Use 2 1/2 times more than is recommended for normal water softening. Do not use detergent or soap. Allow clothes to go through a complete cycle. Repeat if necessary. • Soak your clothes using a water softener instead of a soaking agent. Allow clothes to soak for about 20 minutes.
Too Many Suds	Type of detergent	• Switch to a lower sudsing detergent brand and follow instructions on package.
	Very soft water	• Try less detergent.
Pilling	Result of normal wear on poly-cotton blends	• While this is not caused by the washer, you can slow the pilling process by washing poly-cotton blends inside out.



If Something Goes Wrong

<i>Problem</i>	<i>Possible Causes</i>	<i>What to Do</i>
<i>Yellowed Clothes</i>	Not enough detergent on a consistent basis	• Always use recommended amount of detergent.
	Chlorine bleach may yellow some fabrics	• Use non-chlorine bleach.
	Iron or manganese in water may cause yellowing or yellow spots	• Use extra detergent plus a non-precipitating water softener dissolved in water and non-chlorine bleach. • Run hot water for 2 minutes to help the pipes clean out iron buildup. • Drain your water heater occasionally. • To remove spots spread stain area over a pan of boiling water and squeeze lemon juice through the stain.
<i>Blue or Gray Spots</i>	Incorrect use of fabric softener	• Check fabric softener package for instructions (see Fabric Softener Dispenser section). • To remove spots dampen the spots and rub with undiluted liquid detergent. Rewash, using chlorine bleach if it is safe for the fabric.
<i>Clothes too Wet</i>	Washer load is unbalanced	• Press START/PAUSE and wait until washer stops. Open the lid and redistribute the load evenly. Close lid and press START/PAUSE.
	Incorrect cycle selected	• Make sure the cycle selected matches the load you are washing.
	This is normal for some fabrics	

Problem	Possible Causes	What to Do
Snags, Holes, Tears, Rips, or Excessive Wear	Pins, snaps, hooks, sharp buttons, belt buckles, zippers, and sharp objects left in pockets	• Fasten snaps, hooks, buttons, and zippers. • Remove loose items like pins, objects in pockets and sharp buttons. • Turn knits (which snag easily) inside out.
	Undiluted chlorine bleach	• Check bleach package instructions for proper amount. • Never add undiluted bleach to wash or allow clothes to come in contact with undiluted bleach.
	Small tears or holes present before wash	• Repair tears and holes before washing.
	Chemicals like hair bleach, hair dye, permanent wave solution and toilet bowl cleaners	• Rinse items that may have chemicals on them before washing.
	Permanent press items naturally fray (especially collars and cuffs)	• While this is not caused by the washer, you can slow the fraying process by washing small permanent press loads with higher water setting. • Avoid washing heavy items (like towels) with permanent press items.
Sounds	Your washer will make sounds that you have not heard from other washers	• The motor will pulse before agitating to check if there is enough water in the tub. It also pulses before spinning to check if the water has drained out of the tub. • The washer will beep at the end of the cycle and if you have used SPIN SPEED Hold. • When Auto WATER LEVEL is selected the washer alternates filling and agitating to check that the right amount of water is in the basket for the clothes load.

GE Service Numbers



We'll be there!

GE Answer Center®

800.626.2000

Whatever your question about any GE major appliance, GE Answer Center® information service is available to help. Your call—and your question—will be answered promptly and courteously.

And you can call any time. GE Answer Center® service is open 24 hours a day, 7 days a week.

In-Home Repair Service

***800-GE-CARES
(800-432-2737)***

A GE consumer service professional will provide expert repair service, scheduled at a time that's convenient for you. Many GE Consumer Service company-operated locations offer you service today or tomorrow, or at your convenience (7:00 a.m. to 7:00 p.m. weekdays, 9:00 a.m. to 2:00 p.m. Saturdays).

Our factory-trained technicians know your appliance inside and out—so most repairs can be handled in just one visit.

For Customers With Special Needs

800.626.2000

Upon request, GE will provide Braille controls for a variety of GE appliances, and a brochure to assist in planning a barrier-free kitchen for persons with limited mobility. To obtain these items, free of charge, call 800.626.2000.

Consumers with impaired hearing or speech who have access to a TDD or a conventional teletypewriter may call 800-TDD-GEAC (800-833-4322) to request information or service.



Service Contracts

800-626-2224

You can have the secure feeling that GE Consumer Service will still be there after your warranty expires. Purchase a GE contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.

Parts and Accessories

800-626-2002

Individuals qualified to service their own appliances can have parts or accessories sent directly to their home. The GE parts system provides access to over 47,000 parts...and all GE Genuine Renewal Parts are fully warranted. VISA, MasterCard and Discover cards are accepted.

Care and cleaning instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Further Service

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are three steps to follow for further help.

First, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

Next, if you are still not pleased, write all the details—including your phone number—to:

Manager, Consumer Relations
GE Appliances, Appliance Park
Louisville, KY 40225

Finally, if your problem is still not resolved, write:

Major Appliance Consumer
Action Program
20 North Wacker Drive
Chicago, IL 60606

WASHER WARRANTY

Staple sales slip or cancelled check here. Proof of original purchase date is needed to obtain service under warranty.

What is Covered

FULL TWO-YEAR WARRANTY

For two years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace *any part of the washer* that fails because of a manufacturing defect.

LIMITED ADDITIONAL WARRANTIES

Lifetime warranty—For the third year from the date of original purchase through the life of the product, we will provide, free of charge, a replacement basket for any basket that fails because of a manufacturing defect.

Eight year warranty—For the third through the tenth year from the date of original purchase, we will provide, free of charge: replacement tub for any tub that fails due to a manufacturing defect.

Three year warranty—For the third through the fifth year from the date of original purchase, we will provide, free of charge: replacement parts for any part of the suspension rod and spring assembly that fails due to a manufacturing defect; replacement parts for any part of the electronic parts that fail due to manufacturing defect.

For limited additional warranties you pay for the service trip to your home and all service labor charges.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for ordinary home use in the 48 mainland states, Hawaii and Washington, D.C. In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel costs to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care[®] servicers during normal working hours.

Should your appliance need service, during warranty period or beyond, call 800-GE-CARES(800-432-2737).

What is Not Covered

- Service trips to your home to teach you how to use the product.

Read your Owner's Manual. If you then have any questions about operating the product, please contact your dealer or contact our Consumer Affairs office at the address below, or call, toll-free:

GE Answer Center[®]
800.626.2000
consumer information service

- Improper installation.

If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, exhausting and other connecting facilities.

- Replacement of house fuses or resetting of circuit breakers.
- Failure of the product if it is misused, or used for other than the intended purpose or used commercially.
- Damage to product caused by accident, fire, floods or acts of God.

WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company
If further help is needed concerning this warranty, write:
Manager—Consumer Affairs, GE Appliances, Louisville, KY 40225

Part No. 175D1807P134
Pub. No. 49-9883

12-95 CG

Printed in New Zealand

WZSE5310T