



GE APPLIANCES

COMMERCIAL LAUNDRY



SmartHQ™ Management
Commercial Laundry Equipment



One Platform. Total Control.

Managing multiple machines or properties shouldn't be a juggling act. SmartHQ™ Management from GE Appliances brings everything together, giving you real-time insights, simplified maintenance, and full control from anywhere. Whether you're tracking revenue or resolving a refund, SmartHQ™ helps you run a smarter laundry business.

How to get started:

1 Connect to WiFi:

Ensure you have onsite WiFi and are connected. This is essential for remote management and coinless payment features to function.

2 Enable SmartHQ™ Management Account:

Before your equipment arrives, you need to enable your account so you can accept payments. Visit geappliances.com/commerciallaundry and follow the steps provided to enable your account.

3 Set Up the Machines in the Portal:

Add your machines by following the instructions in your SmartHQ™ Management account.



FOR OWNERS & OPERATORS:

Manage Smarter, Not Harder



Pricing Control

Adjust cycle pricing remotely to meet demand and maximize profitability.

Maintenance Insights

Get alerts when machines need attention so you can reduce downtime and keep revenue flowing.

Refund Management

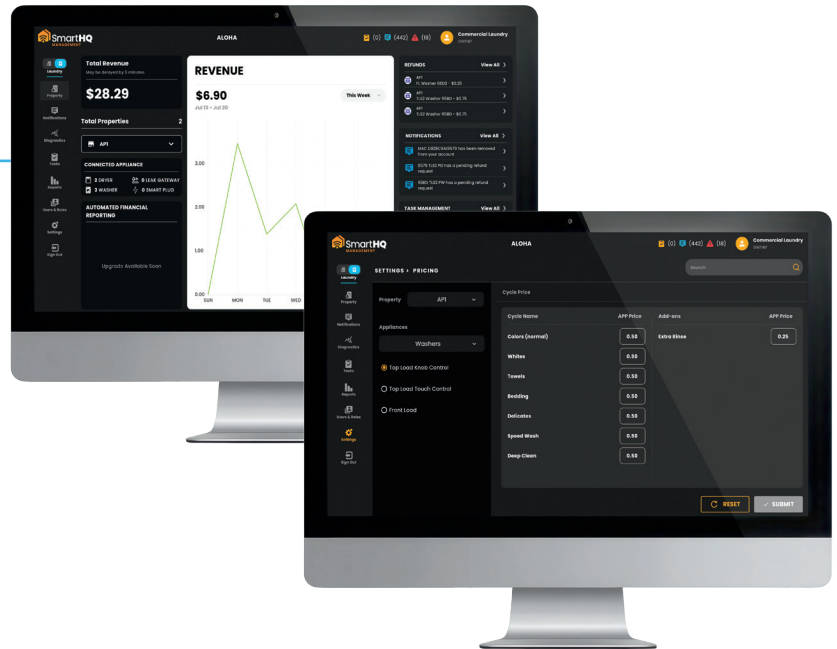
Approve or deny refund requests in a few clicks, no phone calls or guesswork required.

Revenue Tracking and Reporting

See earnings in real time as digital payments are processed – no more waiting for collection day.

User Permissions

Add team members and assign access levels based on role or responsibility.



Multi-Site Management

Control pricing, monitor performance, and track usage across all your locations from one dashboard.

FOR DISTRIBUTORS AND SERVICERS:

Service with Precision



SmartHQ™ Service gives distributors the tools to diagnose and repair equipment faster and more efficiently.

Faster First-Time Fix Rate

Arrive on-site with the exact part and knowledge needed for the repair, reducing multiple service visits.

Remote Control Testing

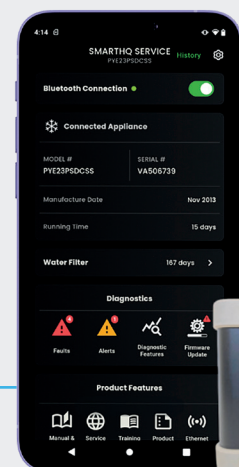
Activate or test components like motors, water valves, and sensors remotely – saving time and trips.

On-Demand Access to Service Data

Get instant access to service manuals, wiring diagrams, and repair guides, all from a single app or web portal.

Real-Time Diagnostics

Instantly identify issues with washers and dryers using plug-and-play Bluetooth modules. View fault codes and appliance history on the spot to speed up repairs.



The SmartHQ™ Bluetooth Module seamlessly connects with your machines.





GE APPLIANCES

COMMERCIAL LAUNDRY

PARTNER **PROMISE**

PEOPLE

PRODUCT

PARTS



PEOPLE

Local Sales Support

**Dedicated
Service Line**

**Marketing That
Drives Growth**



PRODUCT

5-Year Parts Limited Warranty

**Technical
Training Support**

**SmartHQ™
Business Tools**



PARTS

24-Hour Shipping

**Reliable Availability
Guaranteed**

**Reduce Your On-Site
Inventory**



GE APPLIANCES

COMMERCIAL LAUNDRY

GEAppliances.com/CommercialLaundry

© 2025 GE Appliances Pub No. 14-D0008-25 PS126483